

**WATER RULE 14**

**TURN-ON AND TURN-OFF OF  
WATER SERVICE FOR REPAIR BY CUSTOMER**

Customer requests to the Water Utility for turn-off or turn-on of water service for the purpose of making repairs, or changes to their plumbing at times other than normal working hours, will be billed a minimum service call charge as follows:

Monday through Friday.....Charge

6:00 p.m. to 10:00 p.m. .... See Water Appendix A

10:00 p.m. to 7:30 p.m. .... See Water Appendix A

Weekends and Holidays.....Charge

3:30 p.m. to 7:30 p.m. .... See Water Appendix A

7:30 p.m. to 7:30 a.m. .... See Water Appendix A

The service call charge may be waived if the turn-off or turn-on is necessitated by an emergency over which the Customer has no control. The Water Utility will have the sole discretion of determining the validity of such an emergency.