



Chief Sergio G. Diaz

Volunteer Voice

March 2011
Inside this issue:

VIMS Program 2

Volunteer Photos 3

Spotlight on the Volunteers 4

Congratulations to Volunteer Marco Quesada Sr. and the Knights of Columbus Monsignor Flannigan Assembly # 0059



The Assembly participated in the Knights of Columbus Southern California Drill Competition on February 5th in Ontario, CA.

Marco trained the assembly in Inspection, Sword drill, Marching, Chair Drill, and Pass and Review.

The team placed 2nd of the 6 teams that competed.



Coordinator's Corner

Laura Monteleone, Police Program Coordinator

With the move to the downtown office, I was asked by several volunteers what could be done about parking when they come down to the Orange Street Station. We have come up with several options. If you are coming down to the station to pick up forms or drop something off, you can park in the back parking lot; just be sure you do not park in a designated spot. If you arrive and realize that there are no available spots in the back lot, parking tokens are available for the parking meters. Parking tokens allow approximately 40 minutes of parking time. If you are assigned to the Orange Street Station or are working on a project that will take several hours, validation stickers are available for structure parking. Validation stickers are only available for the structure adjacent to the station (3535 12th Street). Both parking tokens and validation stickers will be kept secure in Supervisor Haverkamp's office and you will need to sign for them. We hope with these options, you are not reluctant to come to the downtown station. If you have other suggestions that might help, we would love to hear them. Thank you all for everything you do.



Supervision Notes

Supervisor Karen Haverkamp, (951) 826-5644

Happy Spring Everyone!

2011 is bringing more changes, with the new VIMS system in place it should be much easier to keep track of hours and assignments as the Volunteer Unit grows.

The Community Services Bureau is also responsible for a RPD newsletter that will be published bi-monthly. You will all receive that newsletter in addition to this one. We will be doing a "Spotlight" on a Volunteer in each edition. By doing the "Spotlight" the public and our employees will be exposed to all the wonderful things our Volunteers are doing for our department and the community. Thank you all!

VIMS, Volunteer Integrated management System, is software developed 100% by the Public Safety Volunteer Institute to meet the needs of VIPS (Volunteers in Police Services), Reserve, Auxiliary, SAR (Search and Rescue), CERT and other volunteer coordinators. VIMS allows the ability to post events and schedules on one calendar. Event information is sent by email to all volunteers allowing them to schedule themselves for the event then displaying it on the calendar.

We introduced and implemented use of the program at our Quarterly Volunteer Meeting. All current volunteers should be registered and have a unique username and password to access the program. Riverside Police Volunteers have a single login link that can be accessed by the internet from anywhere anytime.

Once registered, when you sign on you will be greeted with your own home page that displays internal messages, the volunteer calendar, and total hours to date.

If a calendar date is shown in red, it is signifying that volunteers are needed for that event. If you click on the date, a list of events for that day will open up. Once an event is displayed, you can add yourself to that event. If a date is shown in green that signifies an event you have scheduled yourself for. A gray date shows an event that has already been filled.

To the left of the calendar is a message screen. This allows you to send and receive messages within the program. Messages regarding upcoming events or messages to and from volunteers will be displayed here. Messages can be sent internally to individual volunteers, or to volunteer groups (Chaplains, COP, YANA). If you are not receiving VIMS emails, or if you do not have an email address set up in the system this internal message area should be reviewed for updates. Please try to sign on and check this section often.

Internal Messaging System

For use in sending and receiving Messages by users of this system. Please note: this is not an external email system.

[Delete](#) 2/18/11 Monteleone [Community Room - Magnolia Station on Feb 21, 2011](#)

[Delete](#) 2/18/11 Monteleone [Monthly COP meeting on Feb 23, 2011](#)

[Delete](#) 2/17/11 Humphries [login on](#)

[Delete](#) 2/17/11 Monteleone [Laura Monteleone waitlisted you for DUI / Driver license Checkpoint on Feb 18, 2011](#)

[Delete](#) 2/17/11 Monteleone [Laura Monteleone waitlisted you for DUI / Driver license Checkpoint on Feb 18, 2011](#)

| Calendar Color Legend | | | | | | | | |
|-----------------------|--------------------------|----------|----|----|----|----|---|----|
| You are Scheduled | Scheduled & Pers. Needed | National | | | | | | |
| Personnel Needed | Event or Shift Filled | Holiday | | | | | | |
| February 2011 | | | | | | | | |
| << | S | M | T | W | T | F | S | >> |
| | | | 1 | 2 | 3 | 4 | 5 | |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 | | |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | | |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 | | |
| 27 | 28 | | | | | | | |

[View Your Sent Messages](#)
[Send a Message](#)
[Add Event](#)
[View/Print Text Version](#)

All hours worked will be reported through this program. Hours are shown in real time, and can be entered throughout the month. All hours are to be entered before the first of the subsequent month. In order to properly report your hours, click on the button "Enter Hours". Hours will be reported for the date worked. Please be sure to enter the correct service type.

In the future we hope to have volunteer forms, training records, and information links in order to keep you informed of City and Department updates.

| | | | | | |
|------------------------------------|-----------------------------|---------------------------------|-------------------------------|---------------------------|-----------------------------|
| Home | Enter Hours | View Your Hours | Training | Reserved | Forms |
| Update Your Record | Weblinks | Logout | Your Schedule | Resources | Help / FAQs |

Enter your hours

To Enter Your Hours as Fixed Number, Use This Section

Date Served: February 24, 2011

Number of Hours:

To Allow the System to Calculate Your Hours, Use This Section

Start: February 24, 2011 2:45 PM

End: February 24, 2011 2:45 PM

Select the Service Type to which these Hours are to be Allocated

Service Type: Chaplain Services
Community Svcs Bureau
COP
Investigations
Mall Walkers

For Help, email help@myvims.com

To Send Suggestions, email info@myvims.com

For Product Information, go to www.myvims.com



Public Safety Volunteer Institute, P.O. Box 727, Corona, CA 92878-0727, Tj 951-279-6893



Introducing the VIMS program.



Registering and signing on.

SPOTLIGHT ON THE VOLUNTEERS



Volunteer Bob Caires began working with the Police Department as part of his neighborhood watch. During this time, he was encouraged to become a volunteer. Once hired, Bob worked several assignments including Youth Court, Patrolling for Crime Free Mulit-Housing and his current assignment in the Centralized Investigation Bureau where he assists PSR Sherri Batey with Missing Persons / Runaways. This is what Sherri has to say about Bob:

"On a weekly basis Bob will contact 10-15 parents or reporting parties for additional leads regarding the reported missing person or runaway juvenile. On average half of the cases will be closed because the person has returned home and they never notified us. With each case Bob fills out the check list of questions I need for my supplement report and I remove them from MUPS/NCIC if the person is found. When he makes his calls Bob has to be prepared for anything from an angry or crying parent to the person that just doesn't want to provide information, but can't understand why we can't find their family member or friend. Bob is a good listener and gives the caller resources they can use to deal with whatever the current situation dictates."

"Bob's primary function is to get as much information or leads while he is on the phone the first time, because we may not get them on the phone again unless the person is determined to help us locate the missing person or runaway. Bob also assists with the shredding of old files, copies on closed cases, and helps update resource information when it is needed. Bob is a tremendous asset and I really appreciate everything he does".

Volunteers Needed

Magnolia Station:

Pawn Slip - Entering, separating, filing and mailing (various hours from 0800-1700, weekdays)

Building Tours (usually during normal business hours)

Magnolia Community Room – evenings and some weekends

Orange Street Station:

Information Desk (various hours between 0800-1700, weekdays)

Records Bureau (various hours between 0800-1700, weekdays)

Home Based:

Yana (You Are Not Alone): Making calls from your home or a NPC.

CFMH: Making calls from your home or a NPC.

Continuous Request: Yarn to make lap blankets for our Vets in our Operation Smiles Program. Crochet/Knit lap blankets for the Veteran's Hospital patients. Interested: Call Rosemarie Lane

Upcoming Events

March 14th—Community Room, Magnolia Station

March 17th—DUI / Driver License Checkpoint

March 18th—DUI / Driver License Checkpoint

March 21st—Community Room, Magnolia Station

March 23rd— 8th Annual Senior Conference at Janet Goeske Senior Center

March 24th—Community Room, Magnolia Station

April 4th—Community Room, Magnolia Station

April 11th—Community Room, Magnolia Station

April 13th—Every 15 minutes at La Sierra High School

April 13th—Community Room, Magnolia Station

April 16th—Eastside Health Center Annual Community Fair and Egg Hunt

"I have learned that success is to be measured not so much by position that one has reached in life as by obstacles which he has overcome while trying to succeed." Booker T. Washington