



PARKING CONCEPTS INC.

Downtown 24/7 Permit Program Application

3750 Market Street, Riverside, CA 92501 (951) 682-3167, Mon-Fri 8:00 am – 5:00 pm

Applicant Name: _____ **Date:** _____

Address: _____ **Phone:** _____

E-Mail: _____

Employer Name: _____

Work Address: _____ **Work Phone:** _____

Work E-Mail: _____

Downtown 24/7 Permit fee is \$115 per month. Please make check payable to: Parking Concepts Inc.

| Vehicle Make | Vehicle Model | License Plate # | Color |
|--------------|---------------|-----------------|-------|
| | | | |

Note: Immediately notify Parking Concepts Inc. if vehicle information changes.

Downtown 24/7 permit provides 24 hours per day, 7 days per week parking in designated parking facilities with the use of the Park Riverside app or Hangtags (lots) / Park Riverside app, LPR or Access Card (garages)

(Please check your preferred Garage*) 1 / 2 / 3 / 6 / 7

(Please check your preferred Lot*) 1 / 3 / 12 / 16 / 18 / 19 / 27 / 33 / Main Library

*Subject to availability by location; space cannot be guaranteed. Permit is not transferrable.

Apply in person and submit the application to Parking Concepts Inc. with the following documents:

- Government issued Identification Card
- Current vehicle registration (required to confirm vehicle on account)
- Current utility bill, business tax license and/or employer verification

Following criteria listed below must apply (check each box to confirm)

- Downtown resident / Downtown business / Downtown employee
- Must be located within the area bounded by 3rd Street to the north, 14th Street to the south, Mulberry Street to the east and Brockton Avenue to the west.

I understand that the Downtown 24/7 Permit is for downtown residents, businesses, and employees only and shall not be transferred. Unauthorized use will suspend future privileges for the applicant. I declare that the foregoing is true and correct.

Signature: _____ **Date:** _____

| For Office Use Only | |
|---|---|
| Date Processed: _____ | Amount: _____ |
| Payment method: <input type="checkbox"/> Card | <input type="checkbox"/> Online Payment <input type="checkbox"/> Check# _____ |
| Permit issued by: _____ | Permit #: _____ |
| Date: _____ | |

Valid for FY23-24



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Downtown 24/7 Permit Program Terms and Conditions

- 1. Access Card/Hangtag (Permit) Use:** The Downtown 24/7 Permit is for the sole use of the applicant and is not transferable. The Permit must be present when entering and exiting the garage/lot. The permit is valid 24 hours per day, 7 days per week (Hangtag, Access Card, Park Riverside app or LPR required). If a ticket is pulled upon entrance, then hourly/daily rates up to the daily max will apply with no exceptions. The Permit will be valid in either a garage OR lot and authorizes one (1) passenger vehicle to park at a single time with no definite space assigned. Garage permit holders must use their access card in sequence upon entering and exiting or the access card will be automatically deactivated. Garage permit holders must contact Parking Concepts Inc. to reactivate their access card. Lot permit holders must have their current monthly hangtag displayed facing forward and attached to the rearview mirror while parked. Failure to display the current monthly hangtag may result in a parking citation. No overnight parking allowed unless authorized by the City of Riverside.
- 2. Permit Fee:** A \$25 replacement fee will be applied for lost, stolen, or damaged access cards and/or hangtags.
- 3. Renewal:** To renew permit, qualifying applicants will be required to visit Parking Concepts Inc. to provide a copy of the most current pay stub in person during the last five (5) business days of the month or the first five (5) business days of the new month to confirm employment. The permit is determined monthly, starting from the first day through the last day of the month. There is no refund or proration for partial use. Applicants are responsible for promptly updating all personal or vehicle information. Customers must make their payment on the following link by the first of every month. A \$20 late fee will be applied after the 5th of every month.

<https://portal.text2park.com/Account/Login>

Please note, parking is month to month, and contingent upon providing the documents in the checklist. After payment and the paycheck stub is provided, we will issue the monthly hangtag.

- 4. Liability:** Liability is limited as posted in the parking garage/lot and as stated herein. The City of Riverside and its parking operator, Parking Concepts Inc. shall not be held responsible for damages, loss, or injury caused by any person or property, by fire, theft, act of God, act of people, or from any other source.
- 5. Cancellation:** The City of Riverside may terminate this agreement for any reason by providing the applicants with written notice. Applicants are required to submit a **30-day** written notice to Parking Concepts Inc. to cancel this contract.

I understand and agree to abide by the terms and conditions set forth above and as posted in the parking facility. Failure to do so will result in permanent cancellation of privileges.

If you have any questions, you may call the parking office at 951-682-3167.
Office hours are Monday – Friday, 8:00 am – 5:00 pm.

Signature: _____ **Date:** _____