



CITY OF RIVERSIDE - PUBLIC WORKS DEPARTMENT

GRAFFITI PROGRAM

On August 14, 2007, the City Council approved the Graffiti Enhancement Plan, a multi-departmental strategy, to eradicate graffiti, educate the public and enforce graffiti vandalism laws. To support this goal, Graffiti crews in Public Works remove graffiti proactively and respond to 311 calls from the community to promptly identify and remove the graffiti as quickly as possible.

Graffiti is defined as any unauthorized inscription, word, figure, or design that is painted, drawn, marked or etched on any surface of public or private property, including but not limited to, buildings, walls, signs, structures or places, or other surfaces, regardless of the nature of the material of the structural component.

Basic Graffiti Removal Provisions:

Program Operations:

City crews operate seven (7) days a week to mitigate graffiti throughout the City of Riverside. Graffiti is removed both proactively and in response to service requests from the 311 Call Center. Graffiti removal is tasked to be completed within a 24-hour period.

Methods of Removal:

Crews use several methods to remove graffiti; roller, spray, power wash, scraper, and chemical application.

Available Mitigation Colors:

Crews carry four (4) colors on their vehicles; white, picnic, dark beige, and cement. We do not have capability to match colors.

Crews remove graffiti within City of Riverside right-of-way, property that is maintained by City or private property when it is visible from public right-of-way. Crews do not remove graffiti in the following situations:

1. When graffiti is on 2nd floor or higher
2. When crews are required to utilize a ladder
3. When it is necessary to climb over a fence or wall
4. When graffiti is not visible from the a City right-of-way (public view)
5. If crews feel their safety is in jeopardy
6. When property/business owner has not provided consent for removal on private property

If a property owner does not want the City crew to remove their graffiti, then the property owner is responsible for removal in accordance with the Riverside Municipal Code Section 9.18.060.

If you want to have graffiti removed from your property or other property in the community, please contact the City of Riverside 311 Call Center. If you have recurring graffiti on your property and would like to have City staff assess your property for mitigation techniques, please call the 311 Call Center.

The City of Riverside also provides a \$1,000 graffiti reward for information leading to the arrest of graffiti vandals. Callers can remain anonymous. For information call the 311 Call Center.