

Beginning September 1, the cost to ride with Special Transportation will change from \$2 to \$3 per one way trip for “General” fares. “Medical” fares will remain at \$2.

Frequently Asked Questions:

Q: What is a “Medical” fare?

A: *A “Medical” fare will be for individuals who need to use our service for medical reasons such as doctors’ visits, trips to the pharmacy for medication, dialysis, physical therapy, etc.*

Q: Will I receive priority service if I use a “Medical” fare?

A: *No, all customers will receive the same level of service.*

Q: Will you still honor my punch cards and tickets?

A: *Yes, Punch Cards and One Way Tickets that have been already purchased will be honored regardless of the increase. You will **not** have to pay an additional \$1 to use the Punch Card or One Way Ticket.*

Q: Will there still be punch cards?

A: *No, currently punch cards are being discontinued and are no longer available for purchase. New **Ticket Booklets** containing 10 - One Way trip tickets will be available for purchase for both “General” Fares (\$30) & “Medical” fares (\$20) before September 1st.*

Q: How much are these new Ticket Booklets?

A: *The ticket booklets will cost \$30 for a “General” fare ticket booklet and \$20 for a “Medical” fare ticket booklet. Each type of ticket booklet will contain 10 – One Way trip tickets.*

Q: Where can I buy these Ticket Booklets?

A: *Ticket Booklets can be purchased at the Special Transportation Office located at 8095 Lincoln Ave.*

Q: Can I reserve more than one ride?

A: *Yes.*

******For additional questions, please contact Special Transportation at 951-687-8080***