



# ADA Public Notice

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Riverside will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

**Employment:** The City of Riverside does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication:** City of Riverside will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in City of Riverside programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

**Modifications to Policies and Procedures:** The City of Riverside will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in City of Riverside offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or City of Riverside, should contact, ADA Coordinator Monique Gordon at 951-826-5427 or [mwgordon@riversideca.gov](mailto:mwgordon@riversideca.gov) as soon as possible, but no later than 72 hours before the scheduled event.

The ADA does not require the City of Riverside to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden. Complaints that a program, service, or activity of the City of Riverside is not accessible to persons with disabilities should be directed to:

**ADA Coordinator Monique Gordon**  
**3900 Main Street, 2<sup>nd</sup> Floor**  
**Riverside, CA 92522**  
**951-826-5427/ TDD (951) 826-5439**  
**E-mail: [mwgordon@riversideca.gov](mailto:mwgordon@riversideca.gov)**

The City of Riverside will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.