



City of Arts & Innovation

# News Release

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## **City of Riverside Ranked Among “Top 100 Best Fleets” in U.S.**

*Riverside vehicle fleet recognized for use of technology and cost savings*

RIVERSIDE, Calif. – The City of Riverside’s vehicle fleet was recently named among the “Top 100 Best Fleets in North America” by Government Fleet Magazine. The awards program, in its 16th year identifying peak performing fleet operations in North America, has recognized Riverside numerous times in the last decade.

Riverside’s Fleet Division, which ranked 32<sup>nd</sup>, manages more than 1,400 vehicles for a variety of city departments. Named #1 Government Green Fleet in 2012, Riverside continues to be a leader in creating awareness and building a clean fuel infrastructure for the public sector, as well as residential and private business use.

“Being recognized as a Top 100 Fleet out of more than 38,000 public sector agencies again this year reinforces Riverside’s innovative approach to government,” Riverside Mayor Rusty Bailey said.

“Riverside’s sustainability initiatives and customer service best practices continue to serve as a model for the Inland Southern California region and all of North America.”

The national Top 100 ranking recognized Riverside’s use of technology to track performance and manage costs, a “customer first” culture, and ongoing development of an alternative fuels infrastructure for public and private use.

For example, improved scheduling of preventive maintenance resulted in a \$200,000 savings to the City. The scheduling process also provided better service to customers by following up with appointment reminders, reducing vehicle downtime and managing customer expectations.

“Customer service is one of the City Council’s highest priorities,” Mayor Pro Tem Mike Soubirous said. “It’s very encouraging to see our Fleet Division’s devotion to customer service be recognized at the national level.”

