

## **ELECTRIC RULE 4**

### **DEPOSITS AND SERVICE TURN-ON CHARGE**

#### **A. DEPOSITS**

Deposits will be required when a customer is otherwise unable to satisfactorily establish or re-establish credit as set forth in Rule No. 3.

#### **B. AMOUNT OF DEPOSIT TO ESTABLISH SERVICE**

A minimum deposit will be required to establish residential service. The amount of deposit required to establish non-residential service will be equal to twice the estimated average monthly bill for electric service, but in no event less than a minimum residential deposit as established by the Board of Public Utilities and City Council.

#### **C. AMOUNT OF DEPOSIT TO RE-ESTABLISH SERVICE**

If service is terminated for any reason other than a Customer requested turn off, or if a notice of discontinuance has been given, the Utility may require the Customer to pay a deposit, or an additional deposit, up to an estimated average three-month bill. In no case shall the amount of deposit be less than the minimum deposit as set forth in APPENDIX A, ELECTRIC FEES AND CHARGES SCHEDULE.

#### **D. PAYMENT OF DEPOSIT**

1. Deposits are due upon application for service and delinquent 14 days later.
2. Deposits will not be used as payment for past-due bills to avoid discontinuance of service.

#### **E. RETURN OF DEPOSIT**

1. Upon discontinuance of service, the Utility shall apply the Customer's deposit and accrued interest to the unpaid bills and refund the balance by mail.
2. After the Customer has maintained a good payment record for twelve (12) consecutive months, the Utility shall apply the Customer's deposit, including accrued interest, to the Customer's bill.

3. The Utility may apply the deposit at any time upon request, provided the Customer's credit may otherwise be established in accordance with Rule No. 3, ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT.

#### **F. INTEREST ON DEPOSIT**

Simple interest as established annually by the Board of Public Utilities will be accrued for the period that the deposit is held by the Utility.

Interest only may be applied to the Customer's active account at the discretion of the Utility.

#### **G. SERVICE TURN-ON CHARGE**

1. A service turn-on charge shall be made for turning on electric service during normal working hours on the following workday. There will be an additional charge for same day and after hours turn-on of service or special appointment turn-on service (the special appointment turn-on charge will apply if a specific time is requested and will not apply to the normal four hour window appointment) when specifically requested by the Customer. A service charge will be assessed for each additional field visit required to complete the service turn-on order.
  - a. There will be no service turn-on charge when Customer has a valid Leave on for Owner contract, and a separate field visit in addition to the move-out order is not required.
  - b. After hours for fee assessment purposes are legal holidays and hours outside the following time periods: 8AM to 4PM Monday through Friday and 9AM to 1PM Saturdays.
2. The Utility shall not be liable for any loss or damage caused by the improper installation, maintenance or malfunction of any electric apparatus or appliance, or for damage caused by the turning on and off of electric service by the Utility.