ELECTRIC RULE 14

TEMPORARY TURN-ON AND TURN-OFF OF ELECTRIC SERVICE FOR REPAIR

A. TEMPORARY TURN-ON OR TURN-OFF FOR REPAIR

Temporary turn on or turn off of electric service for the purpose of allowing the Customer to make repairs or changes to wiring will normally be done by the Utility during normal working hours.

Normal working hours are 8:00 a.m. to 4:00 p.m., Monday through Friday. There will be no charge for up to an hour of time. A charge will be made for each additional hour or fraction thereof. If this service is required outside of normal working hours, the minimum charge will be as noted in Appendix A.

The above charge will also apply if the Customer calls for emergency restoration of service during other than normal working hours, and it is determined that the problem is on the Customer’s side of the meter and is therefore the Customer’s responsibility.

B. TEMPORARY TURN-OFF OF ELECTRIC SERVICE TO AVOID MINIMUM CHARGES

The Utility shall not discontinue electric service merely to enable a Customer to avoid payment of minimum charges, except where the Customer is affected by fire or similar cause beyond the Customer’s control. If the Utility has discontinued electric service with the understanding that the service is to be off permanently or for not less than 12 consecutive months, and the same Customer resumes the use of the service in less than 12 months after the discontinuance, then the Utility shall consider the service active for the full period of discontinuance and shall bill the Customer for each month’s minimum charges.