

## COMMUNITY BENEFITS 2010 annual report

For more than 10 years Riverside Public Utilities has provided innovative public benefits programs for its power and water customers. These programs provide customers with valuable rebates that help offset the costs of making energy and water efficiency measures to their properties.

By helping our customer-owners reduce their consumption, we can continue to provide high quality, reliable services, and adjust to growing demands.

**Air Conditioning** – Replacing older AC units cut your cooling costs. 578 residents received an average of \$400, earning rebates of more than \$239,000.

**Energy Star Appliances** – Over 4,349 customers purchased new Energy Star® appliances, and received an average of \$135 each totalling \$590,338 in rebates.

**SHARE** – In these challenging times, nearly 10,000 Riverside residents were assisted by the SHARE program this year. In over 10 years, no qualified customer has been turned away.

**Solar** – In 2002, Riverside had one solar project. Eight years later, there are more than 130 projects generating over 1.7 megawatts of clean energy from the sun. Last year 45 residential and commercial projects came online and received \$915,530 in rebate funding.

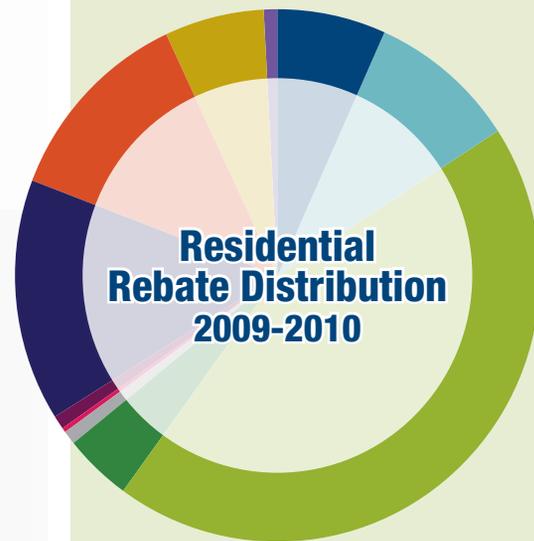
**Tree Power** – This program provides rebates for planting shade trees that help reduce cooling costs. Over 14,651 trees were planted in Riverside this past year.

**For information on our programs visit [RiversidePublicUtilities.com](http://RiversidePublicUtilities.com)**

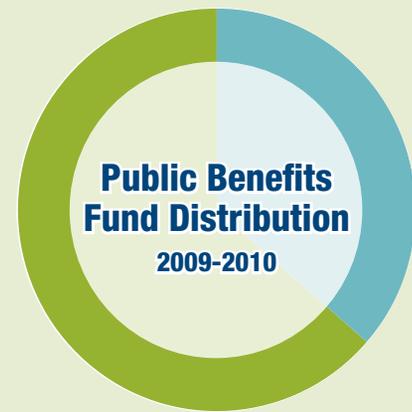
**Water-** More than 1,300 customers took advantage of our water rebate programs to reduce their water use receiving \$115,168 in rebates.

**Weatherization-** One of the best ways to improve a home's energy efficiency is to "weatherize" it with things like insulation, a whole house fan, and insulated windows. Over 1,100 customers took advantage of our rebates for \$277,359.

*Public Benefit funds are a state-mandated charge set aside to provide funding for low income assistance, renewable resources, energy efficiency and conservation programs, and energy research and development.*



\$498,379	Solar
\$239,621	Air Conditioning
\$277,359	Weatherization
\$366,813	Tree Power
\$1,782,779	SHARE
\$172,581	Pool Timers
\$33,670	Clothes Washer
\$37,436	HET Toilets
\$8,235	Pool Pump
\$590,338	Energy Star®
\$32,595	Landscaping



\$1,144,768	Business Rebates
\$1,980,745	Residential Rebates