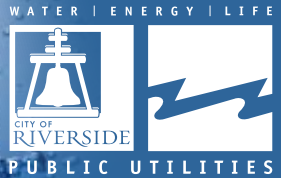


# UTILITY UPDATE

RIVERSIDE PUBLIC UTILITIES



## 2012 COMMUNITY BENEFITS annual report

Giving back to the community we serve is what sets Riverside Public Utilities apart from investor-owned utilities. Our shareholders are our customer-owners. For this reason, we've created a variety of programs and services that help offset the costs for our customers to make energy and water efficiency improvements in their homes and businesses that will help lower their utility bills. Here are just some of the ways we've given back to the community this past year.

### Air Conditioning

This year, 170 residents changed out their old air conditioning units for new, high efficiency units to the tune of \$103,000 in rebates.

### Solar Incentives

Just last year, Riverside had only 260 solar projects. Today, there are more than 430 projects producing nearly 5 megawatts of clean, renewable energy for residents and businesses.

### Energy Star Rebates

More than \$337,285 in rebates were provided to 4,111 customers who replaced older, inefficient appliances with high efficiency Energy Star rated ones.

### Tree Power

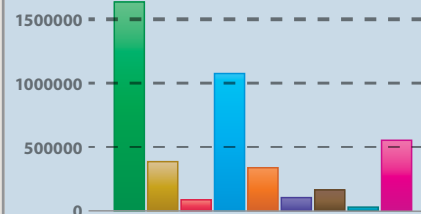
Last year we reached the goal of giving away 100,000 trees through our shade tree incentive program. We provided another 14,349 trees to Riverside customers, which help beautify the community and reduce summer cooling costs.

### High Efficiency Clothes Washers

The second largest water user in the home is the family clothes washer. And 968 residents decided to switch out their old units for high efficiency ones that save water and electricity, and received \$77,440 back.

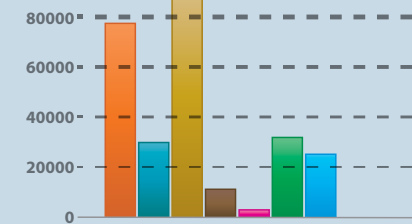
Public Benefits programs are funded by state-mandated electric charges set aside for low-income assistance, renewable resources, energy conservation programs and energy research and development. Water programs are funded by the city's water reclamation surcharge.

### RESIDENTIAL ELECTRIC REBATE DISTRIBUTION 2011-2012



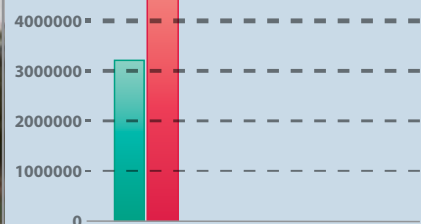
- SOLAR \$1,622,233
- TREE POWER \$356,825
- WEATHERIZATION \$85,822
- SHARE \$1,075,050
- ENERGY STAR \$337,285
- AIR CONDITIONING \$103,250
- POOL TIMERS \$163,308
- POOL PUMPS \$28,800
- WHOLE HOUSE \$552,328

### RESIDENTIAL WATER REBATE DISTRIBUTION 2011-2012



- CLOTHES WASHER \$77,440
- HET TOILETS \$29,784
- LANDSCAPING \$139,248
- ARTIFICIAL TURF \$12,024
- WBIC \$2,185
- SPRINKLER NOZZLES \$31,124
- WHOLE HOUSE \$25,082

### PUBLIC BENEFITS FUND DISTRIBUTION 2011-2012



- BUSINESS REBATES \$3,276,890
- RESIDENTIAL REBATES \$4,564,844

