

UTILITY UPDATE

RIVERSIDE PUBLIC UTILITIES



Community Benefits annual report 2009

Solar- A year ago, solar projects in the city produced 800 kilowatts of clean energy. Today, that total has grown to nearly 1,300 kilowatts (or 1.3 megawatts), as more and more customers take advantage of our solar rebate programs.

Tree Power- One of our most popular programs, customers planted 12,744 shade trees over the past year that helps offset energy costs and beautifies our community. Since 2001, more than 73,150 trees have been planted using this program.

Education- Each year our skilled educators teach tomorrow's consumers about the importance of energy and water conservation, safety, and sustainable living practices. More than 3,450 students received these important messages last year.

CFL Mailing- Last year, we mailed out Compact Fluorescent Light bulbs (CFLs) to residential customers that can provide lifetime citywide energy savings of 45 million kilowatt hours.

SHARE- Sometimes people need a little help. Our SHARE program helped out over 10,000 qualified low-income residents with their utility bills and deposits last year.

Water- More than 5,000 customers took advantage of our water rebate programs last year, making their homes more water wise while helping to preserve our water resources through their conservation efforts.

Weatherization- One of the most effective ways to reduce energy consumption is by Weatherizing a home with insulation and efficient doors and windows.

For information on our programs call 951.826.5485.

A Message from RPU

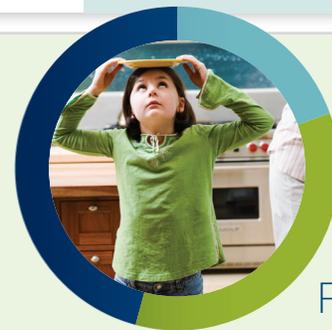
In difficult times, it's reassuring to know that you can count on certain things. Like reliable energy and water services at low rates. In fact, on average, summertime residential electric bills are almost 30% higher for non-RPU customers in surrounding communities. But that's not all that Riverside Public Utilities provides to you, our customer-owners. We also provide valuable Public Benefit Programs that offer incentives and rebates that help you make your homes and businesses more energy and water efficient. For more than 114 years, Riverside has been able to count on us to provide for the community. Our public benefit programs have been helping customers save money and our environment.

Sincerely,

David H. Wright
General Manager,
Riverside Public Utilities



2008-2009 Residential Rebate Distribution



2008-2009
Public Benefits
Fund Distribution

\$1.4 million Business Rebates
\$2.5 million Green Power Projects
\$3.3 million Residential Rebates

Community Benefits annual report 2009



City of Riverside

Ronald O. Loveridge
Mayor

City Council Members

- Mike Gardner** *Ward 1*
- Andy Melendrez** *Ward 2*
- Rusty Bailey** *Ward 3*
- Paul Davis** *Ward 4*
- Chris Mac Arthur** *Ward 5*
- Nancy Hart** *Ward 6*
- Steve Adams** *Ward 7*

Bradley J. Hudson
City Manager

Board of Public Utilities

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Vice Chairperson

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Ian J. Davidson

Robert C. Elliott

Manny Sanchez

Justin Scott-Coe

Gustavo Segura

Bernie Titus

Public Utilities Administration

David H. Wright
Public Utilities General Manager

Stephen H. Badgett
Deputy General Manager- Energy Delivery

Kevin S. Milligan
Public Utilities Assistant General Manager- Water

Gary L. Noff
Public Utilities Assistant General Manager- Resources

Reiko Kerr
Public Utilities Assistant General Manager- Finance and Customer Services

Our Board of Public Utilities meetings are held at 8:30 a.m. on the first and third Fridays of each month at 3901 Orange Street. We welcome you to attend. If you would like more information about the programs we offer, contact Customer Relations and Rebates at 951.826.5485 or visit us online at RiversidePublicUtilities.com.

