

# UTILITY UPDATE

RIVERSIDE PUBLIC UTILITIES



## BILL EXPLANATIONS

Here are explanations for some of the most commonly asked-about portions of the RPU bill.

RIVERSIDE PUBLIC UTILITIES

KEEP THIS PORTION FOR YOUR RECORDS

FOR SERVICE ENDING: 08/05/15  
BILLING DATE: 08/10/15  
ACCOUNT NUMBER: 0123456789  
SERVICE ADDRESS: 1234 UTILITY DR

### STATEMENT OF SERVICES

VALUED CUSTOMER  
1234 UTILITY DR  
RIVERSIDE CA 92506-1231

CUSTOMER SERVICE  
ORANGE SQUARE  
3901 Orange Street  
Riverside, CA 92501  
CUSTOMER SERVICE CENTER  
3025 Madison Avenue  
Riverside, CA 92504  
Customer Service: (951) 782-0330  
TDD: (951) 826-2516 Internet: RiversidePublicUtilities.com  
Explanation of these charges: RiversidePublicUtilities.com/mybill

---

**RIVERSIDE PUBLIC UTILITIES: PROVIDING WATER**

WATER		Water Meter Reading			Customer Charges For Water	
Usage Comparison	This Year	PREVIOUS READING	PRESENT READING	CONSUMPTION		
		2048	2092	44	15 CCF (WATER)@1.140000	= 17.10
					20 CCF (WATER)@1.830000	= 36.60
					9 CCF (WATER)@2.850000	= 25.65
					<b>CUSTOMER CHARGES</b>	<b>13.99</b>
Usage Comparison	Last Year	Total Gallons Used: 32912 GAL (CCF x 748 GAL)				
29	Days					
44	Period Usage					
152	Daily Average					
34	Days					
57	Period Usage					
168	Daily Average					
				<b>TOTAL WATER CONSUMPTION:</b>	44 CCF	
METER READING DATES: 07/0715 TO 08/05/15						<b>TOTAL CHARGES FOR WATER</b>
						\$93.34

**RIVERSIDE PUBLIC UTILITIES: PROVIDING ELECTRICITY**

ELECTRIC		Electric Meter Reading				Customer Charges For Electricity	
Usage Comparison	This Year	PREVIOUS READING	PRESENT READING	MAX. DEMAND	FACTOR	CONSUMPTION	
		5039	6991		1	1952	750 KWH (ELECTRIC)@0.103500
							= 77.63
							750 KWH (ELECTRIC)@0.164600
							= 123.45
							452 KWH (ELECTRIC)@0.186700
							= 84.39
							<b>CUSTOMER CHARGES</b>
							<b>8.06</b>
							<b>RELIABILITY CHARGE</b>
							<b>10.00</b>
							<b>STATE ENERGY</b>
							<b>0.57</b>
Usage Comparison	Last Year	Total Electricity Consumption: 1952 KWH					
29	Days						
1952	Period Usage						
67.31	Daily Average						
34	Days						
1958	Period Usage						
57.59	Daily Average						
METER READING DATES: 07/0715 TO 08/05/15						<b>TOTAL CHARGES FOR ELECTRICITY</b>	
						\$304.10	

**CITY OF RIVERSIDE: PROVIDING CITY SERVICES**

CITY SERVICES		Customer Charges For City Services	
		UTIL USER TAX	25.80
		ELEC PB CHARGE	8.65
		SEWER	33.57
		SEWER PB CHARGE	0.05
		TRASH-CITY	22.76
		WTR CONSERVATION SURCHARGE	1.40
<b>TOTAL PAYMENTS RECEIVED</b>		<b>TOTAL CHARGES FOR CITY SERVICES</b>	
		\$92.23	
<b>TOTAL CHARGES FOR WATER, ELECTRICITY, AND CITY SERVICES</b>			
\$489.67			

**MESSAGE** CUT YOUR WATERING TO 2 DAYS A WEEK. MORE CONSERVATION INFO AT BLUERIVERSIDE.COM

- 1 Billing date and customer account number.**
- 2 Customer Charge**  
Monthly charge that covers costs directly related to providing monthly electric services.
- 3 Reliability Charge**  
Partially pays for major energy infrastructure improvements.
- 4 State Energy Tax**  
State-mandated charge of \$0.00029 per kWh; funds the work of the California Energy Commission.
- 5 Utility User Tax**  
City-mandated fee that helps pay for things like street lights, park services, etc.
- 6 Public Benefit Surcharge**  
State-mandated fee used for energy efficiency and conservation programs.
- 7 Sewer and Trash**  
Charges for sewer and trash services provided by the Public Works Department.
- 8 Sewer Public Benefits Charge**  
For Public Works Department programs that encourage customers to reduce their discharge into the sewer system.
- 9 Water Conservation Surcharge**  
A 1.5% surcharge on water use that funds water conservation programs.

For more in-depth explanations visit [RiversidePublicUtilities.com/mybill](http://RiversidePublicUtilities.com/mybill)

Please return this part of the bill with your payment in the envelope provided.

Mail to: City of Riverside Public Utilities, 3900 Main Street, Riverside, CA 92522-0144.

We accept Visa, MasterCard, Discover & American Express

Card Number

Card Number

Exp. Date

Exp. Date

Signature \_\_\_\_\_

**YOU MUST SIGN FOR PAYMENT TO BE PROCESSED.**

Payment Method:

Visa       MC  
 Discover       Am Ex



Payment Amount: \_\_\_\_\_  
SHARE Donation: \_\_\_\_\_  
Total Payment: \_\_\_\_\_