

## An Important Message About The Drought & Mandatory Water Conservation Restrictions

As California's record drought continues, the State Water Resources Control Board has asked all water utilities to activate their emergency water supply plans and adopt mandatory water conservation restrictions for their customers.

On Tuesday, July 22, 2014, the Riverside City Council adopted the following water supply restrictions for all Riverside Public Utilities (RPU) water customers effective immediately:

- All outdoor watering must be reduced to no more than four (4) times per week.
- Outdoor watering can only occur between the hours of 6 p.m. to 10 a.m.
- Watering to the point of runoff or applying water to streets and sidewalks is prohibited.
- Irrigation and plumbing leaks must be fixed within 72 hours of notice.
- Washing of autos, etc. must be done with a bucket or a hose with a shut-off nozzle.
- RPU water customers are asked to reduce water use by up to 15%.
- Restaurants should provide water only on request.
- Hotels shall provide customers with options of not having towels/linens washed daily.
- Construction operations receiving water shall not use water unnecessarily.

To help you meet new water conservation goals, Riverside Public Utilities will continue to fund all of our water conservation rebate programs that provide incentives for installing water-saving sprinkler nozzles and weather-based sprinkler timers, installing high-efficiency toilets and clothes washers, and more.

We have also increased incentives on our two lawn removal programs:

Residential incentives for our Waterwise Landscaping turf removal program have been increased to \$2.00 per square foot of turf removed or up to 100% of the project's cost, whichever is lower. There are no minimum project size restrictions. Residential incentives for our Artificial Turf installation program have been increased to \$2.00 per square foot, up to 2,000 sq. ft. for a maximum rebate of \$4,000 to replace lawn areas with artificial turf. Commercial programs are also available.

**Conservation program information and applications are available at [www.BlueRiverside.com](http://www.BlueRiverside.com)**

Riverside Public Utilities has proudly served our customer-owners for more than 100 years. With your help, RPU will be able to comply with the state's emergency conservation requirements while ensuring that water resources will continue to be available to serve this, and future generations.

Sincerely,



Girish Balachandran  
General Manager, Riverside Public Utilities

[RiversidePublicUtilities.com](http://RiversidePublicUtilities.com)

09/14

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*Mail to: City of Riverside Public Utilities, 3900 Main Street, Riverside, CA 92522-0144.*

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