

UTILITY UPDATE

RIVERSIDE PUBLIC UTILITIES

WATER | ENERGY | LIFE



EVERY DROP COUNTS

As a water customer of Riverside Public Utilities (RPU), you receive high quality, safe and reliable drinking water services at rates that benefit you, our customer-owner.

RPU has worked hard for more than 100 years to become water independent, free of having to purchase higher cost imported water. Statewide, supplies are quickly dwindling and have prompted the Governor's office to declare a state of emergency as continued dry weather adds to years of worsening drought conditions across the western United States.

Even though RPU is pleased to say its customer-owners can feel confident in their water supply, every customer should conserve where they can to preserve this precious natural resource for future generations.

On the surface, doing something as small as fixing a leaking faucet or toilet doesn't sound like it would save that much water. But annually, it could result in a savings of 3,000 to 5,000 gallons per year for each leak fixed. When you consider that there are more than 30 million customers who are connected to the state's water system, a lot of water could be saved by making simple changes.

Conservation benefits all customers. If customers reduce water consumption, our groundwater supplies are conserved and we do not have to purchase imported water at a much higher cost. For more than a decade, RPU has provided its residential water customers a variety of programs to help reduce consumption and promote conservation measures.

Programs have included toilet retrofits, which eliminate high-use per flush toilets by replacing them with high efficiency models; incentives for purchasing and installing Energy Star rated energy and water efficient dishwashers and clothes washers; incentives for replacing thirsty grass areas with artificial turf, or installing California friendly, low-water-use plants; and we even provided thousands of low-flow sprinkler nozzle heads for free in a unique partnership with manufacturer Toro Inc., which have saved millions of gallons each year.

We can't control California's drought problem. We can work together to conserve every bit possible, because every drop counts.

do you know?

California Governor Jerry Brown has declared a state of emergency regarding water supply shortages? Find out how you can conserve, and reduce your water bills at GreenRiverside.com.

It's Earth Month!

Make sure to pick up your "Go Green" reusable bag at one of our Customer Service locations below (while supplies last) during the month of April at:

Downtown Utilities Plaza
3460 Orange Street

Customer Resource Center
3025 Madison Street



RiversidePublicUtilities.com

04/13

Please return this part of the bill with your payment in the envelope provided.

Mail to: City of Riverside Public Utilities, 3900 Main Street, Riverside, CA 92522-0144.

We accept Visa, MasterCard, Discover & American Express

Card Number

Exp. Date

Signature

YOU MUST SIGN FOR PAYMENT TO BE PROCESSED.

Payment Method:

- Visa MC
 Discover Am Ex

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Payment Amount: _____

SHARE Donation: _____

Total Payment: _____