

Community Benefits

2007 Annual Report

WATER | ENERGY | LIFE



PUBLIC UTILITIES



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Powerful Rebates

Conservation is a key element that allows Riverside Public Utilities to offer high quality, reliable energy and water services at the lowest possible rates to benefit the community.

A key element to conservation in Riverside has been our powerful programs that offer incentives and rebates for customers who take steps to make their homes and businesses energy and water efficient.

To date, we've provided more than \$40 million dollars to fund rebates, incentives, school programs, and photovoltaic (solar) projects that benefit our community. These programs have included:



TREE POWER

Customers planted over **9,000** trees this year and over **51,000** free shade trees since 2001. That is enough to save as much as 7 million kilowatt-hours of electricity each year when fully grown. Each March, we send you a coupon with your utility bill that you can use for a free tree. In addition, you can receive a rebate for up to five more trees each year.



ENERGY STAR®

We've given back millions of dollars in rebates to customers who purchase qualifying Energy Star® rated appliances, doors, and windows. We are currently offering up to **\$200 cash back** for purchasing new qualified refrigerators!



COOL CASH

Over **2,500** customers have received over **\$1 million dollars** in rebates for installing new or replacement central air conditioning systems in their homes and businesses. Our rebate incentives have never been better as we are now offering 10% of the total project cost to install new cooling systems – up to **\$750** back!



SHARE

We've assisted almost **33,000** neighbors in need, since 1999, with over **\$4.6 million** to help qualified, low-income customers pay their utility bills and deposits. You can also help a neighbor by donating to the SHARE Program on your monthly bill.



EDUCATION

Riverside Public Utilities' education program includes interactive participation and important conservation messages about energy and water and has reached over **33,000** students. This program is considered to be a model for other utilities across the state.

A Message from the General Manager

The benefits of having a public utility are many. Among them, is the ability to give back to the community we serve.

Each year, public benefit funds help to educate the community on energy conservation and safety, construct renewable energy projects, and provide valuable incentive and rebate programs for our customers.

In addition to helping customers reduce their energy demands, these funds have helped us to create projects that provide 1 megawatt of locally generated, clean and renewable power.

We are proud to be your utility provider, and we will continue to utilize Riverside's public benefit funds to maintain your utility today and well into the future.

Sincerely,



David H. Wright
 Public Utilities General Manager

It can cost you up to **\$200** more per year in energy costs to run an old refrigerator – like the one in your garage. Call our Cool Returns hotline at (800) 685-2722 to have it picked up and recycled for **FREE**.



City of Riverside

Ronald O. Loveridge
Mayor

City Council Members

Dom Betro Ward 1
Andy Melendrez Ward 2
Art Gage Ward 3
Frank Schiavone Ward 4
Ed Adkison Ward 5
Nancy Hart Ward 6
Steve Adams Ward 7

Bradley J. Hudson
City Manager

Board of Public Utilities

Joe Tavaglione
Chairman

David E. Barnhart
Vice Chairman

James W. Anderson

Mary Curtin

Ian J. Davidson

Robert Elliot

Robert A. Stockton

Ken L. Sutter

Bernie Titus

Public Utilities Administration

David H. Wright
Public Utilities General Manager

Stephen H. Badgett
Public Utilities Deputy Director - Energy Delivery

Kevin S. Milligan
Public Utilities Assistant Director - Water

Gary L. Nolf
Public Utilities Assistant Director - Resources

Jerry D. Rogers
*Public Utilities Assistant Director -
Finance and Customer Relations*

Our Board of Public Utilities meetings are held at 8:30 a.m. on the first and third Fridays of each month at 3901 Orange Street. We welcome you to attend. If you would like more information about the programs we offer, contact Customer Relations and Rebates at (951) 826-5485 or visit us online at www.riversidepublicutilities.com.

