The City of Riverside has developed a FREE 311 iPhone application for reporting problems to the City using an iPhone. The 311 Riverside app allows anyone to take a picture of a problem and email it to the Call Center with their comments and the GPS location where the photo was taken.

The Call Center, which handles complaints regarding code violations, graffiti, missing trash pickup, potholes, broken streetlights, damaged trees and other issues, routes the reported issue to the appropriate department for correction. In addition to the iPhone app, citizens can call 826-5311 or browse to RiversideCa.gov to report problems.

The 311 Riverside iPhone application can be downloaded for FREE through the iPhone App Store. Search for City of Riverside, Riverside 311 or Riverside Resident Connect on your iPhone to locate the application. The first time that you use the app, it will request your permission to use location services to access your phone's position which allows the problem to be reported with the location where the photo was taken.