



# Facilities Performance



### The Facilities Performance Indicators Dashboard

The Facilities Performance Indicators Dashboard is a new offering from APPA that gives subscribers anytime, anywhere web access to the APPA Facilities Performance Indicators Report data. The Dashboard is a set of indicators that graphically illustrate an organization's facilities performance, compared to peer institutions and target goals, to support continuous improvement and organizational excellence.

By providing hard data in a user-friendly format, the Dashboard also provides a new tool to connect the goals of the facilities operation with the educational outcomes of the institution, highlighting the value and expertise of the facilities team. To effectively manage the full portfolio of a campus' physical assets, educational facilities professionals must understand all aspects of their facilities along with their impact on the complex mission of the institution. Linking programming, design and construction, and facilities operations in an integrated way is essential to achieving educational outcomes. Highlighting the connection between facility operations and the educational outcomes of the institution will support better-informed planning for future capital needs and spending.

The Facilities Performance Indicators Dashboard is designed to help facilities professionals raise awareness of current facilities conditions on their own campuses and compare them with those of campuses nationwide. By providing numbers to support the needs, not just promote the trends, the Facilities Performance Indicators Dashboard highlights the essential role of facilities operations in achieving the overall institutional mission and promotes facilities professionals as key players in the institutional decision-making process, from vision through strategic planning and implementation.

#### Contact Information

**Steve Glazner**

Director of Knowledge Management  
APPA  
703-684-1446  
steve@appa.org

**Brad Peterson**

Manager, Strategic Accounts & Alliances  
ARCHIBUS, Inc.  
757-431-0367  
brad\_peterson@archibus.com

### APPA Information & Research Committee

The APPA Information & Research Committee's goals include providing facilities professionals with an integrated set of tools and information that they need to improve their organizations' financial performance and the effectiveness of their primary processes, enhance facilities employees' readiness to embrace the future, and increase the facilities department's ability to satisfy its customers.

For more information on the APPA Facilities Performance Indicators Dashboard contact Steve Glazner, APPA Director of Knowledge Management by e-mail at [steve@appa.org](mailto:steve@appa.org) or by phone at 703-684-1446.

### About ARCHIBUS, Inc.

ARCHIBUS, Inc. is the #1 global provider of facilities and infrastructure management solutions. ARCHIBUS/FM Web Central provides the underlying technology for the APPA Facilities Performance Indicators Dashboard, enabling the results of the Facilities Performance Indicators Report to be delivered through a Web browser.

ARCHIBUS/FM is a powerful suite of applications that links information on educational institutions' people, processes, places and physical assets for: tracking space usage for chargeback purposes, strategic planning, maximizing indirect cost recovery, managing asset inventory, and preventive and on-demand maintenance. With more than 16,000 client sites, including over 500 educational institution customers, around the world ARCHIBUS/FM is the most widely used and proven facility and infrastructure management solution in the world today.

For more information about ARCHIBUS/FM please visit [www.archibus.com](http://www.archibus.com)

