



## BEWARE OF PHONY FIRE INSPECTORS

- Ask to see identification. Fire Marshals and Inspectors wear a uniform with a badge. They also carry a City of Riverside Fire Dept. ID.
- Call the Riverside Fire Department Prevention Office if you wish to confirm whether or not an inspector is authentic at 826-5737 during regular business hours or the Police/Fire Non-emergency at 787-7911 after hours.

### Fire Protection Business & Professional Requirements

When someone enters your business to do fire protection work they must do these things before you should EVEN CONSIDER retaining their services.

1. They must introduce themselves, identify what company they represent and produce a business card.
  2. They must tell you what they intend to do and give you an estimate BEFORE you agree to their services. (DO NOT pay in cash!)
  3. They must be able to produce a City Business Tax Certificate.
  4. They must leave any parts they have replaced and charged for.
  5. They must leave you with an invoice. DO NOT sign a waiver or blank invoice.
- Ask to see their City Business Tax Certificate/License.
  - Ask to see their State License.
  - Before agreeing to have your fire equipment serviced, check with several approved fire extinguisher service companies to get competitive bids.
  - If approached by a service person, make sure that your extinguishers are due to be serviced; the tag indicates when it was last done. The service period is for one year or after each use.

**Anyone who offers – or demands – to inspect your business but does not meet the above standards should not be confronted. Instead, call the Riverside Police Department at 787-7911 immediately.**