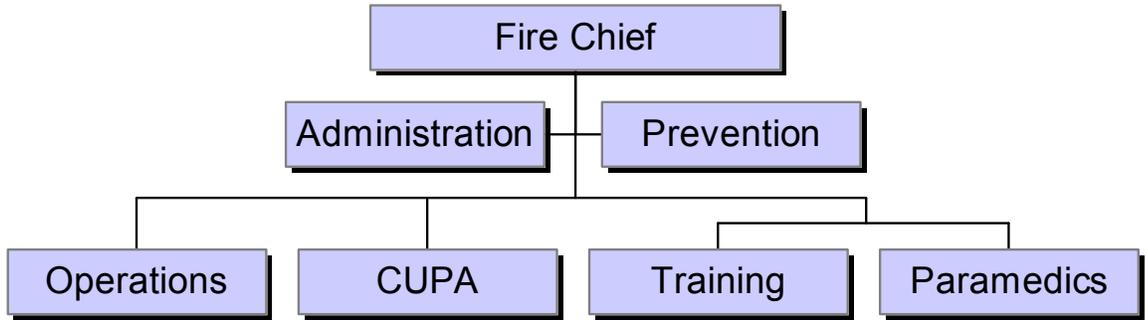


Fire



Description of the Service

The Fire Department consists of six divisions: Administration, Prevention, Operations, Paramedics, CUPA and Training. The Department is comprised of 221.11 FTEs. Major facilities include 13 fire stations strategically placed throughout the City and a fire training tower used in the advanced training of the City's employees. The Canyon Springs Fire Station is jointly shared with the City of Moreno Valley and is the first in California to be so configured.

Special programs within the Fire Department include the Arson Investigation Team; Fire F.R.I.E.N.D.S., a juvenile arson intervention program; Advanced Life Support provided by the Paramedic Program; Emergency Services; Hazardous Materials Team and the Certified Unified Program Agency (CUPA) program to regulate hazardous materials in cooperation with the County of Riverside. The Fire Department responds to more than 25,000 calls for service annually. The Operations Division staffs and maintains a Federal Urban Search and Rescue (USAR) Team (California Task Force-6) that provides highly trained rescue personnel and equipment to disaster incidents anywhere in the nation. This is one of eight specialized rescue teams strategically located throughout California.

Fire

Mission Statement

The mission of the Fire Department is to protect life, property and the environment within the City through proactive life safety, community education and emergency service programs utilizing responsible fiscal management, a highly trained workforce, progressive technology and modern equipment. We do this in order to preserve and enhance the quality of life for the citizens of Riverside.

Major 2004/05 Priorities

- Provide ongoing administrative support to ensure that all Department objectives are met.
- Actively pursue state and federal grants to enhance and supplement our mission.
- Actively pursue and prosecute arsonists in conjunction with the Riverside Police Department and the Bureau of Alcohol, Tobacco, Firearms and Explosives.
- Administer and expand the Fire F.R.I.E.N.D.S. juvenile intervention program.
- Coordinate information system needs and programming with the Information Systems Department.
- Administer and coordinate the maintenance and improvement of all Fire Department facilities in conjunction with the Building Services Division.
- Enforce fire codes and standards in existing buildings and buildings under construction, and in storage maintenance and use of hazardous materials.

Strategic Priorities Addressed

- Preserve and Improve Quality of Life
- Increase our Investment in Youth and Children

- Implement \$20 million Fire Facilities Bond Measure projects as approved by the voters in November 2003.
- Construct the Airport Fire Station.
- Administer the Public Education Program for schools and the general public.
- Provide an all-risk emergency response system to the community.
- Provide emergency Advanced Life Support through the Paramedic Program.
- Provide essential and required training to all Department personnel.
- Operate Television Channel 32 and the City Bulletin Board.
- Participate with the County of Riverside in administering the CUPA Program within the City of Riverside.
- Retrofit the air-handling system at the Canyon Crest fire station to eliminate diesel exhaust from the living area.

Programs and Program Goals

FY 2004/05

Administrative: To provide policy direction/leadership/vision, administration and fiscal management to enable the Department to achieve program outcomes while complying with federal, state, local, and other requirements. In addition, the goal is to administer the Arson investigation section in order to reduce the incidence of arson within the City of Riverside.

Prevention: To ensure compliance with Fire and Life Safety Codes through fire inspections, plan reviews, special use permits, and public education for the community in order that the incidence of fire will be reduced.

CUPA: To ensure compliance with state law by permitting, inspection, and enforcement for hazardous materials use facilities in order to prevent hazardous material incidents in the community.

Operations: To maintain a state of readiness in order to respond to and mitigate fires, traffic accidents, medical aids, and other types of emergencies for our residents and the general public in order that they may survive these unexpected emergencies. In addition, to provide the public with timely basic and advanced life support when necessary in order to provide the best available care to the injured or ill.

Training: To provide ongoing training necessary to attain and maintain a level of proficiency in all areas of firefighting, rescue and fire safety to members of the Fire Department in order that they may safely and effectively mitigate emergency incidents and to comply with state and federal regulatory requirements.

Fire

Performance Measures

	Actual	Estimated	Target
	2002/03	2003/04	2004/05
% of citizens surveyed who felt "very safe" or "safe" from fire	83%	81%	83%
% of arson cases cleared	64%	75%	77%
% of hazmat incident reviews leading to resolution, cost recovery or education	90%	90%	90%
# of emergency incidents responded to	24,340	25,300	25,500
% of fires contained within 15 minutes of arrival	89%	87%	89%
% of total EMS calls with a response time of 5 minutes and under from call entry to arrival on scene	44%	59%	60%
% of total fire calls with a response time of 7 minutes and under from call entry to arrival on scene	72%	68%	72%
# of public education programs conducted	517	526	530
% of employees completing re-certification requirements	100%	100%	100%
% of firefighters who passed the probationary tests	100%	90%	100%

Recent Accomplishments

- Passed a \$20 million Fire Facilities Bond Measure in November, 2003.
- Obtained in excess of \$2.4 million in grants from various agencies to supplement and enhance departmental operations.
- Completed the planning phase for construction of the relocated Airport Fire Station.
- Maintained the Insurance Services Office (ISO) Class 2 rating.
- Achieved an 81% rating of "good" to "excellent" for the services of the Fire Department in the 2002/2003 Annual Citizen Survey.
- Presented the Fire Public Education Program at 526 events reaching 97,431 children and adults in calendar year 2003.
- Referred 201 youth and families for intervention through the Fire F.R.I.E.N.D.S. (Firesetter Regional Intervention Education Network and Delivery System) program.
- Conducted Flashover/Backdraft and Flammable Liquid Training on an ongoing basis.
- Maintained the Fire and Emergency Television Network as a training tool.
- Replaced one outdated fire engine and donated one fire engine to sister city Ensenada, Mexico.
- Retrofitted the air-handling systems at six (6) Fire Stations to eliminate diesel exhaust from the living areas.

Fire

Department Summary

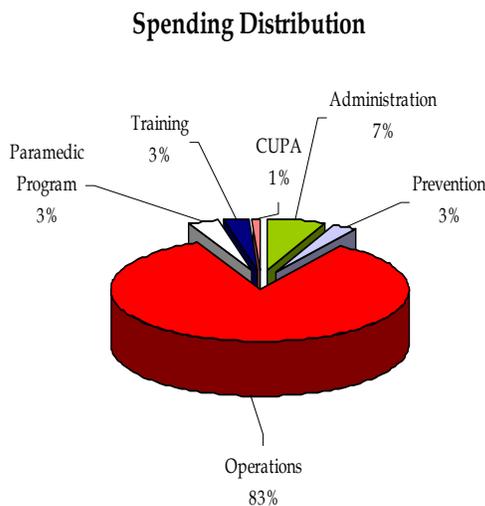
Budget Summary	Actual 2002/03	Budget 2003/04	Approved 2004/05	Change
Personnel Services	22,779,193	26,487,626	27,750,057	4.8%
Non-Personnel	2,128,011	2,266,042	2,629,443	16.0%
Special Projects	124,938	0	600,000	---
Equipment Outlay	290,665	36,973	37,241	0.7%
<i>Direct Operating</i>	<u>25,322,807</u>	<u>28,790,641</u>	<u>31,016,741</u>	<u>7.7%</u>
Debt Service	0	0	0	---
Capital Outlay	16,968	0	0	---
Charge From Others	2,178,720	2,967,887	3,018,423	1.7%
<i>Gross Budget</i>	<u>27,518,495</u>	<u>31,758,528</u>	<u>34,035,164</u>	<u>7.2%</u>
Charge To Others	<u>(394,449)</u>	<u>(1,075,635)</u>	<u>(1,217,719)</u>	<u>13.2%</u>
Net Budget	<u>27,124,046</u>	<u>30,682,893</u>	<u>32,817,445</u>	<u>7.0%</u>

Expenditure Summary (Net Budget)

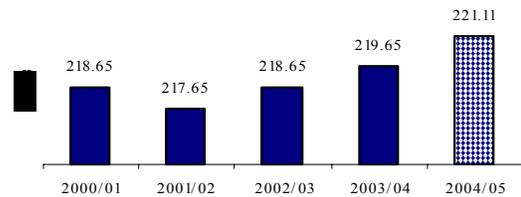
Administration	1,680,455	1,848,393	2,134,265	15.5%
Prevention	839,292	806,616	883,009	9.5%
Operations	23,515,034	25,922,684	27,497,723	6.1%
Paramedic Program	239,941	1,012,097	1,104,894	9.2%
Training	609,023	814,971	908,265	11.4%
CUPA	240,301	278,132	289,289	4.0%
Expenditure Total	<u>27,124,046</u>	<u>30,682,893</u>	<u>32,817,445</u>	<u>7.0%</u>

Personnel Summary	217.65	219.65	221.11	1.46
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Program Summary



Personnel Summary



Historical Budget Expenditures

