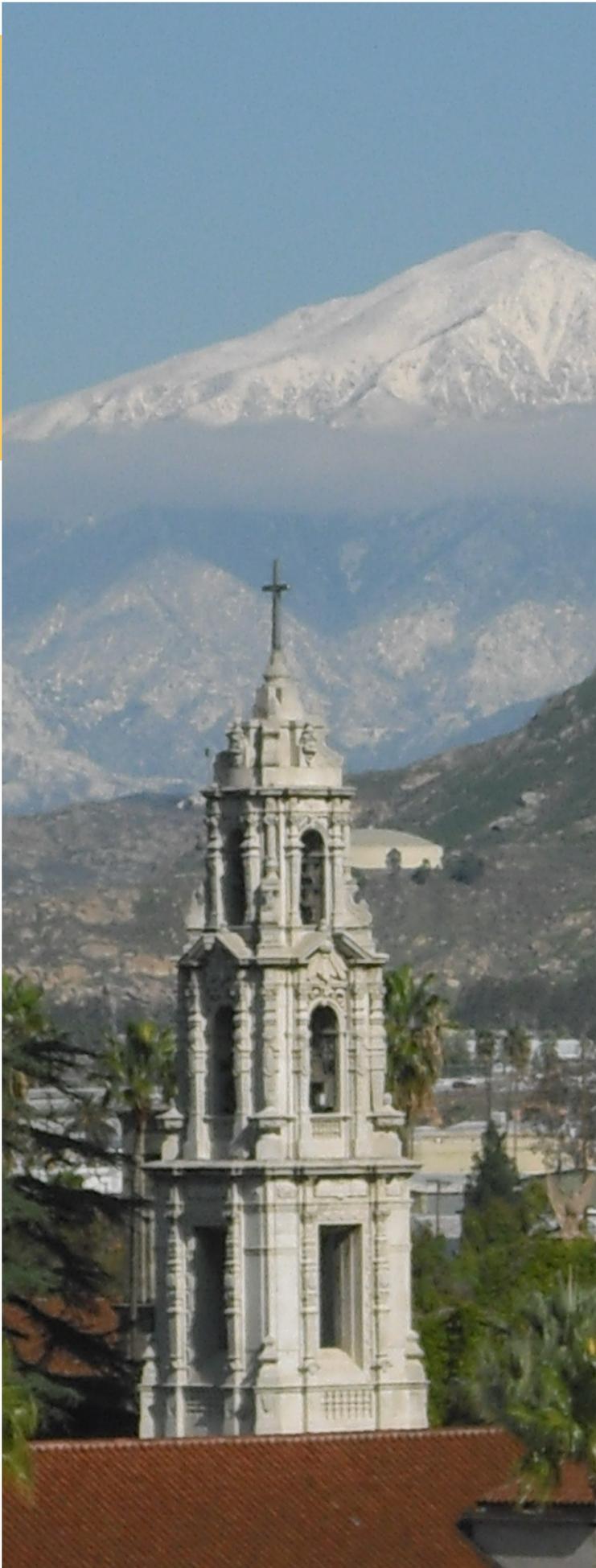


**CITY OF RIVERSIDE**  
**COMMUNITY POLICE REVIEW COMMISSION**  
**2014 ANNUAL REPORT**



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# COMMUNITY POLICE REVIEW COMMISSION

City of Riverside, California

*Celebrating  
14 Years of Service  
to  
Riverside and Its Citizens*

## Commission Members 2014

**Robin Jackson**  
*Chair*

**Jane Adams**  
*Vice-Chair*

**Ken Rotker**  
**Bobby Hawkins**  
**Tony Ybarra**  
**Bobby Taylor**  
**Greg Smith**  
**Dale Roberts**

## Staff

**Frank Hauptmann**  
*CPRC Manager*

**Phoebe Sherron**  
*Senior Office Specialist*



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# Our Acknowledgment & Thanks to...

*Golden Badge Awards Photo  
Courtesy of Sunshine Portrait Studios  
[www.sunshineportraitstudios.com](http://www.sunshineportraitstudios.com)*

*Photos  
by  
Commissioner Robin Jackson  
&  
Phoebe Sherron, CPRC Staff Memeber*

*Report Prepared  
by  
Phoebe Sherron*

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# THE ANNUAL REPORT

**T**he Community Police Review Commission (CPRC) describes and provides an overview of its principal activities in its 2014 Annual Report. As mandated by Charter Section 810, the CPRC prepares and submits this report to the Mayor and City Council.

The CPRC continues to focus on its mission of promoting public confidence in the professionalism and accountability of the sworn staff of the Riverside Police Department.

Contact Commission staff at (951) 826-5509 or via e-mail at [cprc@riversideca.gov](mailto:cprc@riversideca.gov) for additional information or questions. Many answers to frequently asked questions are also available on our website at [www.riversideca.gov/cprc](http://www.riversideca.gov/cprc).

## ***About the Commission***

The City Council's passage of Ordinance No. 6516 in April 2000, created the Community Police Review Commission and amended Title 2 of the Riverside Municipal Code by adding Chapter 2.76. One of 13 boards and commissions, the Community Police Review Commission was created to promote effective, efficient, trustworthy, and just law enforcement in the City of Riverside.

## ***Mission***

The mission of the Community Police Review Commission is to promote public confidence in the professionalism and accountability of the sworn staff of the Riverside Police Department (RPD). The CPRC accomplishes this mission by conducting an independent review of officer-involved death (OID) cases and citizen's complaints. The CPRC has the power to contract with independent investigators on OIDs or complaints when deemed appropriate and necessary by the CPRC or the CPRC Manager. The CPRC may recommend changes in RPD policy and maintains community relationships through continuous public outreach efforts.

## ***Purpose***

By ordinance, the purpose of the Community Police Review Commission is:

*"...to promote effective, efficient, trustworthy, and just law enforcement in the City of Riverside, and to bring to the attention of the City its findings and recommendations in regard to law enforcement policies and practices. Further, it is the purpose of this Ordinance to ensure good relations between those who enforce the laws and the diverse populace whom they serve so that the public will take pride in local law enforcement and those who enforce the laws will take pride in their service to the public."*

The Commission also serves the community by providing a forum whereby citizens can express their opinions regarding the Police Department, its operation, and personnel.



## ***Structure of the Commission***

**T**he Commission is made up of nine citizens of the City of Riverside who are appointed to four-year terms as Commission members by the City Council. There is at least one member from each ward in the City. The terms are staggered so that, except for one year, three Commission member terms expire each year. As with other commissions, members do not receive compensation. A Manager and Sr. Office Specialist are funded in the City Manager's Office to provide members of the Commission with all necessary staff support.

The Commission is independent in that it makes its findings and issues policy recommendations independent of any outside influence. Other duties and responsibilities are guided by the Riverside Municipal Code, Chapter 2.76, California Government Code 3300 et. Seq., and applicable Penal Code sections and case law and Peace Officer Standards Training (POST) guidelines and regulations.

The Community Police Review Commission's total budget appropriation approved by the City Council for FY 2013-2014 was \$300,994 and FY 2014-2015 is \$253,016.

## ***Who does the Commission Represent?***

**T**he Commission is designed to be able to carry out the charge "to promote effective, efficient, trustworthy and just law enforcement in the City of Riverside." In other words, the Commission's primary function is to increase public trust towards the Riverside Police Department. It seeks to give the public the assurance that any allegations of misconduct lodged against a sworn officer will be fairly and thoroughly investigated. The Commission is not an adversarial body. It represents the community's perspective on the complaint investigation process -- hence its name, "Community Police Review Commission."

When the Commission receives the investigative report on a complaint, the CPRC Manager reviews it for thoroughness and writes an executive summary for the Commission members. The Commission then reviews the allegations in each case and makes a recommended finding to the City Manager. During this review process, the Commission also critiques the quality of the investigation and the investigative



process. This review and comments by the Commission members gives City and Police Department management the advantage of having a perspective that is not found in most communities.

In short, the Commission offers a community perspective of the Police Department that is available to the citizens of Riverside, the policy makers, City and Police Department managers, and line police personnel.

# Message from the Chair

by Robin Jackson



It has truly been a privilege and my pleasure to serve as Chair of the Riverside Community Police Review Commission for a second term. I thank Vice Chair, Robin Jackson, for her untiring support and to the Community Outreach Coordinator, Jane Adams, for stepping into a natural role and doing it with the "Adams' touch". I thank my fellow Commissioners for electing me and for their exemplary dedication to the mission of which we have been charged.

As Commissioners complete their terms and new Commissioners come aboard, it is my opinion that the Commission's 1) **cohesiveness**, 2) **vision**, and 3) **actions** have exceeded expectations and have risen to a new level during my tenure.

1) **Cohesiveness**, in terms of the Commission means, a solid body working toward common goals. The goals are to BRIDGE the gaps between citizens and the police by improving communication, promoting understanding and confidence. In 2012, I coined what each of the letters represent in "BRIDGE". **B**roaden the knowledge base of current and past issues concerning citizen-police interaction; **R**elay and share this knowledge with the community; **I**mprove citizen-police interaction; **D**evelop and promote confidence; **G**ain the community's respect and trust; and **E**mpower and enable the community to communicate effectively. Together, the Commission works to achieve these goals. The process of achieving these goals is ongoing and many strides have been made.

2) **Vision** means what one sees occurring in the future, and

3) **Actions** speak to how you expect the vision to come to fruition. This leads us back to the "BRIDGE". Reaching out to the community is a pathway in developing relationships. Reaching out to the Police Department is also a pathway in developing relationships. Bringing them together to discuss issues provides a platform for change.

Additionally, in my last year's Message, I indicated that the Commission was seeking to host the 2014 NACOLE Conference (National Association of Civilian Oversight of Law Enforcement) in Riverside. The Commission submitted its bid, but unfortunately we were not selected and NACOLE 2014 will be held in Kansas City, MO. The Commission could not be discouraged by the loss. We are currently working on the NACOLE 2015 request for proposal. We have support from the community, local government, and police department. I look forward to the Commission hosting the 21st Annual NACOLE Conference in 2015. Stay tuned!

As in last year's Message, the Commission noted through the review of officer-involved death cases, citizen case review, and by community testimony, that RPD frequently comes in to contact with persons displaying symptoms associated with mental health illness. It is still my belief that more in-depth training on mental health issues and greater collaboration with mental health workers are essential and necessary components in understanding how to handle contact with these citizens to avoid negative outcomes.

## *Message from the Chair—continued*

The Commission extends a special thanks to all concerned citizens, and to community activist Mr. Bill Howe for taking special interest and care in the daily lives of Riverside's citizens. The Commission also thanks RPD Assistant Chief Chris Vicino and Lt. Bruce Loftus for their regular attendance at Commission meetings. Lastly, we thank the Commission's staff: Frank Hauptmann, Community Police Review Commission (CPRC) Consulting Manager and Ms. Phoebe Sherron, CPRC Sr. Office Specialist, for their support.

The Commission invites and encourages Riverside residents and members of the public, in general, to come to the CPRC meetings as the importance of community involvement cannot be overstated. Regular public meetings are held on the fourth Wednesday of each month and the agendas are published in advance of these meetings. Public portions of our meetings are audio recorded and archived. To access the items online, please visit the CPRC website at [www.riversideca.gov/cprc](http://www.riversideca.gov/cprc).



# Present Commission Members



**Robin "RJ" Jackson** is a Ward 1 resident, arriving in Riverside in 2008, but adopting Riverside after being charmed by its cultural diversity, historical preservation, educational opportunities, and its desire to provide citizens with a participatory effort in its growth. She has volunteered at the Heritage House, the Fox Theater, Community Emergency Response Training, Mission Inn Relays, and has attended the Citizen Leadership and Citizen Police Academies. These opportunities eventually led her to interview for the Community Police Review Commission and her ultimate appointment there in March 2011.

Robin served on the Santa Ana Police Department as a bilingual Spanish-speaking officer and detective working in several assignments before injury caused her early retirement. Some of those assignments included Patrol Officer, School Resource Officer, Robbery Detective, Child Abuse/Sex Crimes Detective, Foot Beat Officer, Training Coordinator, and Backgrounds Investigator. She served in auxiliary roles as a Hostage Negotiator, Crisis Intervention Specialist, Recruiter, and assisted in Vice and Narcotics. While working for the Police Department, Robin earned her Bachelor of Arts Degree in Criminal Justice from Cal State University, Fullerton.

In addition, she served as an instructor at the Orange County Sheriff's Department Academy specializing in Cultural Diversity training. She worked for the Civil Service Academy designing programs for students who sought criminal justice careers but lacked basic reading and writing skills. She later became an adjunct criminal justice instructor for Everest College, which led to her appointment as the Criminal Justice Program Chair.

Now retired, she enjoys photography, gardening, walking, motorcycling, and spending time with her family. Her goal as a CPRC Commissioner is to provide **both** the citizens of Riverside and the officers of the Riverside Police Department with fair representation and review while insisting on courtesy, professionalism, and accountability by all.. **CPRC Chair. Term expires in March 2019\*.**

**Jane Adams** is a Ward 3 resident. She and her husband Doug have lived in Riverside for over 41 years of their 43 year marriage. They raised two children: son, Chris, and daughter, Pauline, who both still live in Riverside with their families. They have three grandchildren ages 15, 13, and 9.

Jane worked in Social Services for 39 years: 12 years with Riverside County and 27 years with San Bernardino County. Since retiring, Jane's goal has been to give back to the community. In addition to serving on the Community Police Review Commission, she is currently the Secretary of the Board of Directors of the Family Service Association, Vice-President of the Inland Empire Racewalkers, and the Vice-President of the Tequesquite Community Garden.

Jane received her Bachelor of Science Degree in Business Administration from Cal Poly, Pomona, and her Masters Degree in Business Administration from Cal State, San Bernardino.



Jane enjoys her family in her spare time. She also loves to racewalk, having completed 36 marathons in addition to many half-marathons and charity races. **CPRC Vice-Chair. Term expires in March 2019\*.**

**\*2nd Term**

# Present Commission Members



**Ken Rotker** has been a resident of Riverside for over 30 years. He is a 1962 graduate of New York University and a 1982 graduate of the Air Force Air Command and Staff College (in residence).

Ken retired from the Air Force after completing 28 years of commissioned military service. He also is retired from Federal Civil Service where he served in a variety of management and staff military/civilian personnel management positions with the Department of the Air Force.

Ken and Katherine have been married for 48 years and have two children and two grandchildren. Ken, a licensed amateur radio operator since 1956, is an active member of the Riverside County Amateur Radio

Association, and the Radio Amateur Civil Emergency Service (RACES), Office of Emergency Services, Riverside County Fire Department, where he serves as Administration Section Chief responsible for training, public affairs, and development. His other hobbies include hunting, fishing, and target shooting.

**Term expires in March 2016\*.**

**Bobby Hawkins** has lived in the City of Riverside for over 20 years and is a resident in Ward 4. Bobby grew up in the City of Long Beach where he lived for 23 years.

Bobby currently works for San Manuel Department of Public Safety, where he has worked for 20 years. Bobby is a Captain and is responsible for hiring and training for a department of 382 personnel.

Bobby was a member of the King High School Site Council, served as the Chairman for two years, and recently served on the Riverside Chief of Police Advisory Board.



Bobby has attended Riverside Community College, University of California Riverside, and California Southern School of Law.

**Term expires in March 2017.**

**\*2nd Term**

# Present Commission Members



**Tony Ybarra** is a lifelong resident of Riverside and currently resides in Ward 3. Growing up in the Eastside community, he attended local schools and was involved in city athletic leagues. He attended Riverside City College and earned a Bachelor's Degree from the University of California at Riverside.

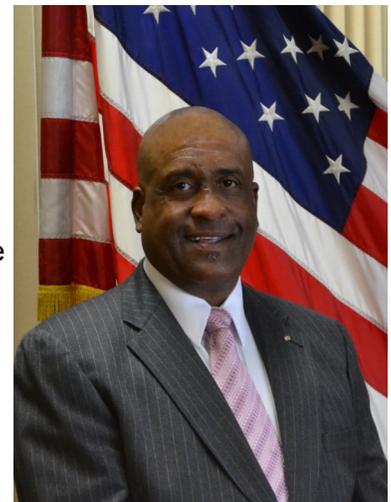
He worked for The Riverside County Probation Department at Van Horn Youth Center as a Counselor for several years prior to joining the California Highway Patrol. As a CHP Officer, Tony was assigned to duties in the Inland Empire. During his tenure, he was assigned to a Narcotic Task Force specializing in the investigation and dismantling of clandestine drug labs. He subsequently became a Special Agent with the California Department of Justice where he was assigned to the Bureau of Narcotic Enforcement. He attained the rank of Special Agent in Charge and was assigned to the Los Angeles Regional office. He was also the Director of LA IMPACT. He recently retired after 32 years in law enforcement. Tony has also developed into a nationally recognized expert in many fields of narcotic enforcement, supervision, and management. He has extensive teaching experience and has taught and given presentations across the United States, Canada, and Mexico.

As a lifelong Riverside resident, he now has the time to become involved with and contribute to quality-of-life issues and programs for the residents of Riverside.

He is married to his wife Beverly, who is a retired Parole Agent, and they enjoy travelling, gardening, motorcycle riding, and golf.

**Term expires in March 2019\*.**

**Robert L. Taylor Jr.**, or "Bobby", has lived in the City of Riverside for 27 years, and is currently the CPRC representative for Ward 7. Bobby is also a member of the Riverwalk Master's HOA Board of Directors, presently serving as President. Bobby has been married to Belinda Taylor for 33 years; he has four grown children and one teenaged granddaughter. Directly following graduation, Bobby enlisted in the United States Air Force. He spent the next four years here and abroad, specializing in law enforcement, security, and continuing his education at several Strategic Air Command Bases. Following separation from the service, Bobby applied and was accepted into the Los Angeles County Sheriff's Academy. He spent the next 32 years working various assignments in Custody Division, Patrol Division, Narcotics Bureau, Gang Enforcement, and Homicide Bureau, as a Deputy Detective and Supervising Sergeant. He also mentored newly assigned homicide detectives and supervised a team of civilian personnel assigned to the Sheriff's Inmate Telephone Monitoring System. He ended his illustrious career as a member of the LASD's elite Unsolved Unit, solving "cold case" homicides.



# Present Commission Members

## Robert L. Taylor Jr. — continued

Bobby's expertise in conducting complicated, detailed investigations uniquely qualified him for the task of CPRC Commissioner. He has a broad understanding of criminal law, police complaint procedures, and police training issues. He has investigated and / or assisted in the investigation of approximately 400 homicide cases and over 150 deputy / officer-involved shooting cases. He has also investigated and provided courtroom testimony in capital murder cases and obtained convictions on the majority of his investigations. He maintains an affiliation with law enforcement personnel and is a member of the California Gang Investigators Association, California Homicide Investigators Association, and the Fraternal Order of Police.

Currently retired, Bobby enjoys traveling, cooking, golfing, walking, cycling, boating, deep-sea fishing, and spending time with family and other retired friends. Bobby aspires to bring fair and impartial representation to both the citizens of Riverside and the personnel of the Riverside Police Department, in accordance with Chief Diaz' Mission Statement, Vision Statement, and Core Values of Integrity, Service and Excellence.

**Term expires in March 2016.**



**Dale Roberts**, a Ward 3 resident, has lived in Riverside County for over 22 years and has resided in the City of Riverside for about 11 years. She graduated from San Diego State University and CSU, Dominguez Hills, earning degrees in Geology and Accounting respectively. Most recently, Dale earned a Juris Doctor from Northwestern California University.

She is employed at Jet Propulsion Laboratory in Pasadena, CA, and is passionate about earth sciences and technology and in creating pathways for exposure in these fields, especially for disadvantaged youth. She intends to broaden her professional career in the area of patent and intellectual property law and to continue participating in various community activities. Dale served as the CPRC Chair in 2012 and 2013 and Vice-chair in 2011. Also, Dale is recognized by the National Association for Civilian Oversight of Law Enforcement (NACOLE) as a Certified Practitioner of Oversight.

In her spare time, Dale enjoys hiking, scuba diving, and traveling.

**Term expires in March 2016\*.**

**\* 2nd Term**

# Present Commission Members

**Gregory "Greg" Smith** has lived in Riverside since moving here in 1968. He is currently a Ward 2 resident.

Greg attended and graduated from Alcott Elementary, Gage Middle School, and Riverside Poly High School. He earned his bachelor's degree from UC Riverside in 1987, with a double major in Computer Science and Business Economics. In 2014, he was a member and graduate of the inaugural class of the Regional Leadership Academy of the Inland Empire Economic Partnership which focuses on Inland Empire (IE) regional issues, public policy, economic development, and the IE's perception of itself as well as to the outside world. Greg believes that if the Inland Empire is to grow and thrive, there are many pieces that those in the region need to work on together, with fair and balanced law enforcement policies being a foundational component.



Greg works in the technology industry for National Instruments as the Area Sales Manager for San Diego and Orange Counties, and the Inland Empire. National Instruments makes test and measurement systems for large enterprises in the defense / aerospace, semiconductor, and medical device industries.

Greg has been President of The Crest Homeowner's Association for 12 of the past 15 years. As President, he has learned how to develop initiatives that have helped the community evolve over time, putting the needs of the community first and foremost while also working through budgetary and conflict management issues. Greg prides himself on being approachable, on keeping an open mind, and being proactive with respect to all issues. As a function of his professional career in the technology industry and through his years of community service, Greg has learned to form opinions after first accepting input. He has learned to listen to those with experience, as well as the relevant stakeholders, and then makes the best decision possible for the good of the community or the organization.

He is an avid tennis player and usually plays at Riverside's Andulka Park Tennis Center. He considers himself to be a true **Riversider** and is fully committed to the success, the evolution, and the growth of Riverside and the Inland Empire as a whole.

**Term expires in March 2017.**

# Past Commission Members



**Joseph "Joe" Ortiz**

**Term began December 2011**

**Resigned June 2014**



## *Did You Know...*

*...most complaints can be avoided through the use of common courtesy?*



# Commission Staff



**Frank Hauptmann**, CPRC Manager, comes to the Community Police Review Commission a seasoned professional with exposure and expertise in policing for 35 years. Mr. Hauptmann has been employed by the Glendale and Garden Grove Police Departments in Southern California. In his most recent position as Chief of Police for the former Maywood / Cudahy Police Department, he became a “change agent” in reforming the Department by developing new policies, practices and procedures. In addition, he restored public confidence and trust in the Police Department through enhancing community relations and outreach. His relevant expertise includes evaluating accountability processes, managing and directing staff, community policing strategies, budgeting, customer service, criminal investigations, internal investigations, developing policy and procedure, and terrorism threat assessments.

Mr. Hauptmann also served 15 years in the military reserves with the U.S. Naval Intelligence Command, possessing a Department of Justice Top Secret clearance and having worldwide intelligence experience in this position. Also in his capacity as a reservist, he spent 10 years as a federal credentialed agent with the U.S. Defense Intelligence Agency.

Mr. Hauptmann is currently an adjunct instructor in the Advanced Officer Training Program at California State University Long Beach. He has taught Internal Affairs Investigation in this program for the past 19 years, training over 3,000 police supervisors and managers throughout the State of California. He has also taught courses in criminal justice at local colleges. As a police executive, he attended the prestigious West Point Leadership Command Program at the Los Angeles Police Department, the Law Enforcement Executive Development course at the FBI National Academy in Quantico, Virginia, and another in San Francisco.

Mr. Hauptmann attended the following courses in order to enhance his skills as the CPRC Manager: 1) Instructor Certification – Excited Delirium & Sudden In-Custody Deaths, Institute for the Prevention of In-Custody Deaths, Inc. 2) Use of Force – Deadly Force Certified Analyst, Force Science Institute, University of Minnesota 3) Auditing Police Performance, Cal State University, Long Beach 4) National Association of Citizen Oversight of Law Enforcement, Annual Conference, New Orleans.

Mr. Hauptmann has lived in the Corona – Norco area for over 30 years and is familiar with the Inland Empire culture. He looks forward to using his experience, training, and education in serving the community of Riverside.

**Phoebe Sherron** began her employment with the City of Riverside through a temporary agency in October 1996. A vacancy was created in the Riverside Fire Department (RFD) Administration office when the position she temped in was filled. Phoebe was able to fill the RFD vacancy and was hired by the Fire Department in July 1997.

In 2000, Phoebe applied for a promotional position. One of the job openings she eventually interviewed for was the clerical position with the new Community Police Review Commission. Phoebe was the top applicant, accepted the job offer, and began working with the Commission in November 2000. The roots Phoebe has established as the longest-serving staff member of the CPRC has made her a valuable resource to the CPRC managers and commissioners who have served since its inception.



# Commission Attendance

In 2014, the Commission held 25 meetings, 12 of which were the standard, or Regular, monthly meetings. The other meetings held were primarily case review meetings, although some Special meetings were held to address Commission business of a time-sensitive nature, such as officer-involved death (OID) case evaluations or OID briefings.

2014 Meeting Attendance	Robin L. Jackson 3/1/11 - 3/1/15	Antonio Ybarra 4/22/13 - 3/1/15	Jane Adams 3/1/11 - 3/1/15	Dale Roberts 11/17/09 - 3/1/16*	Kenneth I. Rotker 3/1/08 - 3/1/16*	Robert L. Taylor, Jr. 4/22/13 - 3/1/16	Bobby Hawkins 6/26/13 - 3/1/17	Joe Ortiz 12/12/11 - 6/25/14*	Gregory P. Smith 10/21/14 - 3/1/17	VACANT x/1/14 - 3/1/17
January 22 Case Review	✓	✓	S	✓	✓	✓	L	✓		
January 22 Regular Meeting	✓	✓	S	✓	✓	✓	✓	✓		
February 12 Case Review	✓	✓	✓	✓	✓	✓	✓	✓		
February 12 Regular Meeting	✓	✓	✓	✓	✓	✓	✓	✓		
March 12 Case Review	✓	✓	✓	✓	✓	✓	✓	✓		
March 12 Regular Meeting	✓	✓	✓	✓	✓	✓	✓	✓		
March 26 Case Review	✓	✓	✓	✓	✓	✓	✓	✓		
March 26 Regular Meeting	✓	✓	✓	✓	✓	✓	✓	✓		
April 23 Case Review	✓	✓	✓	B	✓	✓	✓	O		
April 23 Regular Meeting	✓	✓	✓	B	✓	✓	✓	O		
May 28 Case Review	✓	✓	✓	✓	✓	✓	✓	✓		
May 28 Regular Meeting	✓	✓	✓	✓	✓	✓	✓	✓		
June 25 Case Review	✓	✓	✓	✓	✓	O	✓	✓		
June 25 Regular Meeting	✓	✓	✓	✓	✓	O	✓	✓		

# Commission Attendance

2014 Meeting Attendance July - December	<i>Robin L. Jackson</i> 3/1/11 - 3/1/15	<i>Antonio Ybarra</i> 4/22/13 - 3/1/15	<i>Jane Adams</i> 3/1/11 - 3/1/15	<i>Dale Roberts</i> 11/17/09 - 3/1/16*	<i>Kenneth I. Roitker</i> 3/1/08 - 3/1/16*	<i>Robert L. Taylor, Jr.</i> 4/22/13 - 3/1/16	<i>Bobby Hawkins</i> 6/26/13 - 3/1/17	<i>Joe Ortiz</i> 12/12/11 - 6/25/14*	<i>Gregory P. Smith</i> 10/21/14 - 3/1/17	<i>VACANT</i> x/x/14 - 3/1/17	
July 23 Case Review	✓	✓	✓	✓	✓	✓	✓				
July 23 Regular Meeting	✓	✓	✓	✓	✓	✓	✓				
August 27 Case Review	✓	✓	✓	✓	✓	✓	✓				
August 27 Regular Meeting	✓	✓	✓	✓	✓	✓	✓				
September 24 Case Review	✓	✓	✓	S	✓	✓	✓				
September 24 Regular Meeting	✓	✓	✓	S	✓	✓	✓				
October 22 Case Review	✓	✓	✓	✓	✓	✓	B				
October 22 Regular Meeting	✓	✓	✓	✓	✓	✓	B				
November 12 Case Review	✓	✓	✓	B	✓	✓	✓				✓
November 12 Regular Meeting	✓	✓	✓	B	✓	✓	✓				✓
December 10 Regular Meeting	✓	✓	✓	✓	✓	✓	✓	B			

✓ = Present  
 S = Absent / Sick  
 O = Absent / Other  
 L = Late  
 B = Absent / Business  
 V = Absent / Vacation  
 UE = Absent / Unexcused  
 LE = Left Early

■ = Vacant / Not Yet Active or No Longer Serving

# *Commission Outreach*

**T**he Commission entered 2014 with its continued philosophy for community outreach. This philosophy is that the Commission works for the Riverside citizen and can only be effective with the assistance of the Riverside citizen. The more the Commission's message is conveyed to the public, the more the citizens will realize that the objective is to promote harmony, trust, and confidence between Riverside residents and the Riverside Police Department. To that end, Commissioners and Staff have attended a wide range of meetings and events, all in an effort to enhance community cohesiveness and communication between Riverside citizens and the sworn personnel serving the public. The Commission's outreach activities included:

## *Annual Events*

- State of the City
- Black History Month Parade and Expo
- Riverside Police Foundation's 3rd Annual Chief's Breakfast
- Boards & Commissions Annual Reception
- Riverside Police Officers' Association (RPOA) Awards Gala
- Law Enforcement Appreciation Dinner and Awards Ceremony (LEAC)
- Senior Fair at Goeske Senior Center
- 2014 National Night Out: various locations throughout Riverside
- Riverside Police Foundation's 3rd Annual Golden Badge Awards
- 44th Annual Veterans' Recognition Luncheon, Kansas Avenue SDA Church

## *Neighborhood / Ward Specific Events*

- La Sierra Arlanza Neighborhood Alliance (LANA); brief presentation regarding CPRC
- Riverside Downtown Partnership Awards
- Magnolia Area Neighborhood Association Meeting
- Eastside Crisis Intervention Task Force Meeting
- Eastside Group Community Forum at Bobby Bonds Park
- Historic Woods Streets Quarterly Neighborhood Meeting
- Residents for Responsible Representation (RRR) Meeting (Wards 6 & 7)
- Ward 5 Annual Constituent Appreciation BBQ
- Casa Blanca Home of Neighborly Services group discussion
- Grand Re-Opening of Villegas Park Community Center

# Outreach 2014



Commissioner Tony Ybarra's presentation to a Government Class at Ramona High School

Commissioner Jane Adams' presentation to a Government Class at Ramona High School



Commissioner Robin Jackson is a panelist in Arlington High School's "Legal Careers Day" presentation and discussion



Veterans' Memorial Dedication at Villegas Park Community Center Grand Reopening



# *Commission Outreach – continued*

## *Other Meetings & Events*

- Chambers of Commerce Board Orientation
- Riverside Philanthropic Educational Organization
- Chambers of Commerce Government Affairs Committee
- Walk with the Mayor: January, March, May, & July
- Vivian Stancil Olympic Gala
- Ride-Along; addressed roll call
- Officers' Memorial at Wick's Brewing
- Battle of the Badges Blood Drive
- Casa Blanca Community Action Group Meeting
- Mayor's Night Out: 1st, 2nd, 3rd, & 4th Quarters
- RPD Helicopter Ride-Along
- Riverside Coalition for Police Accountability (RCPA) Awards Dinner
- Tour of Historic Courthouse with Cameron McElhiney, NACOLE Representative
- Riverside Convention Center Grand Opening Gala

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### *Did You Know?*



***You can arrange for a CPRC Commission Member  
to speak to your group or association***

# Out & About in 2014



Commissioners Jane Adams (Left) and Robin Jackson (above) during the March 15th “Walk with the Mayor” in the Ward 6 neighborhood of Arlanza

Robin Jackson & Guillermo Arostegui at the Golden Badge Awards



Police Chief Sergio Diaz had to try on the hat...

# ***Commission Outreach – continued***

## ***Other Meetings & Events***

- Rotary Club "Black Tie Bingo"
- Whitney M. Young Service Awards event honoring former Commissioner Bill Howe
- Mary S. Roberts Pet Walk
- Ysmael Villegas Birthday Celebration, Riverside National Cemetery
- "Dollars for Scholars" event
- Greater Riverside Chambers of Commerce meeting for the Magnolia Business Center
- Downtown Business Council, Greater Riverside Chambers of Commerce
- Governmental Affairs Committee Meeting, Greater Riverside Chambers of Commerce
- Boards & Commission Orientation
- Sit-Along in RPD / RFD Communications Center
- Dr. Thompson's Community Relations Class at RCC, Spring and Fall Semesters
- Latino Network Meeting regarding Mental Health
- Pink on Parade
- Heritage House Tea
- Mental Health Fair, Fairmount Park
- Touring "Operation Safehouse"
- 'Dreamscape' Play at Bobby Bonds Park
- Presentations to Government Classes at Ramona High School
- Presentations to Government Classes at Martin Luther King, Jr. High School
- Presentation to Class at Raincross Alternative High School
- Arlington High School "Legal Careers Day"

## ***One-on-One's / Small Group Discussions***

- Picked up NACOLE Representative Cameron McElhiney from airport
- Conversation with Councilmember Jim Perry regarding the mental health issue
- Contact with Officer Jason Lehman, Long Beach PD, regarding his presentation of the "Why'd You Stop Me?" program.
- Contact with the Riverside Unified School District's coordinator for high school presentations
- Organizing high school presentations

An announcement of the Commission's meetings is posted on the City's Community Calendar. The Commission's website at ([www.riversideca.gov/cprc](http://www.riversideca.gov/cprc)) offers valuable information about the Commission.

# 2014 NACOLE Conference Kansas City, MO



Commissioner Robin Jackson at one of the many fountains in Kansas City, Missouri



Commissioners Tony Ybarra, Bobby Hawkins, and Bobby Taylor ready to attend a conference workshop session.

NACOLE's announcement of the 2015 Conference location: Riverside, California

A promotional poster for the NACOLE 21st Annual Conference. The text on the poster includes: "NATIONAL ASSOCIATION FOR CIVILIAN OVERSIGHT OF LAW ENFORCEMENT", "21st ANNUAL CONFERENCE", "RIVERSIDE, CALIFORNIA x OCTOBER 4-8, 2015", "NACOLE is proud to announce that our 21st Annual Conference will be held in beautiful and historic Riverside, California! Our annual conferences offer the growing community of civilian oversight practitioners, law enforcement officials, scholars, journalists, elected officials, students, community members, and others the opportunity to meet and exchange information and ideas about issues facing civilian oversight and law enforcement.", "Join in a dialogue with those working to shape civilian oversight across the United States and around the world.", "VISIT WWW.NACOLE.ORG THIS WINTER FOR MORE INFORMATION", and "NACOLE is a 501(C)3 not-for-profit national association of oversight organizations and practitioners that seek to enhance fair and professional law enforcement responsive to community needs." The poster features two images: a daytime view of a historic building and a nighttime view of a modern building with lights.

# ***CPRC Officers, Committees, & Staff***



## **CPRC 2014 Officers**

Robin Jackson, Chair (Right)

Jane Adams, Vice-Chair (L)

## **Policies, Procedures, & Bylaws**

### **Ad-Hoc Committee**

Ken Rotker

Committee Chair



Back: Bobby Hawkins and Tony Ybarra

Front: Frank Hauptmann, Robin Jackson,

Phoebe Sherron & Ken Rotker



Jane Adams, Bobby Taylor, & Robin Jackson

## **Outreach**

### **Ad-Hoc Committee**

Jane Adams

Committee Chair

# ***CPRC Officers, Committees, & Staff***

**Policing &  
Mental Health  
Ad-Hoc Committee**  
Jane Adams  
Committee Chair



Jane Adams, Tony Ybarra, & Robin Jackson



**2015 NACOLE  
Conference  
Ad-Hoc Committee**  
Dale Roberts  
Committee Chair

Back: Dale Roberts, Frank Hauptmann, & Bobby Taylor  
Front: Phoebe Sherron, Jane Adams &, Robin Jackson

## **CPRC Staff**

Frank Hauptmann, Manager  
Phoebe Sherron, Sr. Office Specialist



# Training, Seminars, and Conferences

In 2014, the Commission hosted a training presentation conducted by the Riverside Police Department (RPD) on its Early Warning System. Additionally, several Commissioners attended the two-day Mental Health Training Sessions at the Riverside Police Department by RPD and presented by Pat McCarthy Productions staff. Several Commissioners also attended the annual NACOLE Conference (National Association for Civilian Oversight of Law Enforcement) hosted by the City of Kansas City, Missouri.

The Commission's goal is to focus and broaden overall knowledge on current issues and subject matter — to improve communication, promote understanding and confidence, and build bridges between the citizens and the police. Therefore, training, seminars, and conferences on current and past topics are important tools and are essential for the continued growth and learning of the Commission, the community, and the police as a whole. Understanding and learning from past issues enable the community and police to confront present practices and ideally prevent the same undesired problems from recurring. The Commission endeavors to articulate and share this knowledge with the Community to improve citizen-police interaction. Training, seminars, and conferences are designed to educate and facilitate the following:

- **B**roaden the knowledge base of current and past issues concerning citizen-police interaction;
- **R**elay and share this knowledge with the community.
- **I**mprove citizen-police interaction;
- **D**evelop and promote confidence;
- **G**ain the community's respect and trust; and
- **E**mpower and enable the community to communicate effectively.

Training will continue to be an on-going process and standard training topics will be repeated periodically for incoming Commissioners as well as to serve as refresher training for incumbent Commissioners.

The combination of "Commission – Training, Conferences and Seminars" and "Community Outreach" parallel and strengthen the core fundamental values and mission of the Community Police Review Commission resulting in positive police reform, police policy and procedure recommendations, and the promotion of community trust, confidence, and constructive involvement.

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## Did You Know...

...you can read the results of cases reviewed by the CPRC online at [www.riversideca.gov/cprc](http://www.riversideca.gov/cprc) by clicking on the "FINDINGS" link?



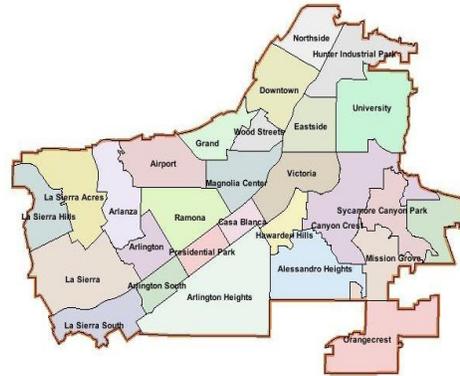
# Training, Seminars, and Conferences

**G**enerally, the regularly scheduled training sessions are conducted during the open session of the CPRC meetings and the public is encouraged to attend. Commissioners also attend training classes or seminars outside regular training sessions.

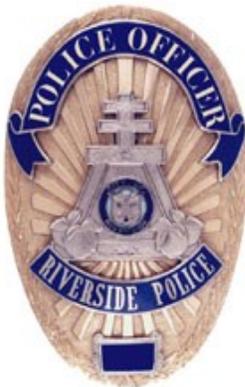
Date	Topic & Presenter
February 12	Presentation regarding the Criminal Casebook used by the Commission for its public review of officer-involved death cases, the contents of the casebook, past and present, when and why changes occurred regarding items included for public review and discussion, and the redaction process.  Lt. Bruce Loftus
April 23	RPD Training Presentation on Foot Pursuits and training given RPD officers for responding to 'suicide with a gun' calls  Lt. Bruce Blomdahl and Lt. Larry Gonzalez
June 25 & 26	Mental Health Training Sessions at Riverside Police Department  Riverside County Department of Mental Health
August 20	Under Attack – A Review of the Dorner Incident  California Peace Officers Association
September 11	"Below 100", a training class regarding on-duty officer deaths.  California Peace Officers Association
October 22	Policing and Mental Health: RPD's Mental Health Program  Lt. Dan Hoxmeier
<b>Seminars &amp; Conferences</b>	
	2014 NACOLE Conference — Kansas City, MO (National Association for Civilian Oversight of Law Enforcement)  Various classes and presenters
<b>Publications</b>	
Jan – Dec	Force Science News Transmissions #245 – #272
Jan – Dec	AELE Case Notes and Publications Alerts
Various Dates	Daigle Law Group, LLC
Various Dates	Community Relations OIG

# Commission Relations

The Commission has a dual task of maintaining relations with both the community, to which the Commission members belong and serve, as well as with the Riverside Police Department. Maintaining relations with the police can be particularly challenging because law enforcement is a highly structured enterprise, encompassing substantial rules, policies, procedures, training practices, and approaches. Learning the “landscape” can be difficult for Commission members.



Commissioners are also challenged to understand community relations that may not parallel their personal experiences with the police. The Commission endeavors to reach out into all segments of the community to listen for concerns and to provide information that will improve police and community relations. Commissioners are strongly encouraged to continue to attend community and neighborhood meetings and are available to make presentations to interested groups.



Concurrently, the police oversight function can create a response of wariness on the part of police. Most police officers do not have personal contact with Commission members and most members know only a few officers. Ride-alongs continue to be one of the most effective bridges in improving relations between police and the Commission. Commission members are strongly encouraged to participate on a ride-along in the first few months of Commission membership. The experience serves several purposes. Both the officer and the Commission member have the opportunity to personalize police review. Officers learn that members are generally empathetic, concerned, and open to learning and understanding. Commission members have a chance to see, first-hand, the demands on officers in their daily routines and to hear their concerns and views. Commission members have overwhelmingly reported with

strong enthusiasm about their ride-along experiences.

~~In 2010, the City of Riverside appointed Police Chief Sergio Diaz as Chief of Police (former Deputy Chief of the Los Angeles Police Department), Christopher Vicino as Assistant Chief of Police, (former Assistant Chief of the Pasadena Police Department) and Jeff Greer as Deputy Chief (former Commander with the Los Angeles Police Department). In addition, Riverside Police~~

~~Department's Captain Mike Blakely was promoted to the position of Deputy Chief. The CPRC looks forward to continuing a partnership with the Command Staff of the Police Department as we work toward enhancing police community relations.~~

~~The Department's Community Services Bureau has coordinated its community programs such as Citizens' Academy, Neighborhood and Business Watch, Teen 2 Teen, and Opportunity with Education (OWE) to name a few.~~



# The Complaint and Review Process

The Community Police Review Commission was designed primarily as a “monitoring” body with the power to conduct independent investigations. After a complaint is received through the Commission or the Riverside Police Department, it is investigated through the Police Department by a Field or an Internal Affairs sergeant. The Commission may choose to contract with a private independent investigator to gather additional information on the case.

The complaint process is activated when the complainant files a statement against a sworn member of the Riverside Police Department (Figure 1). In order to file a complaint, a complainant must contact the Commission by phone, email, letter, or in person or the complainant must file directly with the Riverside Police Department. The RPD Internal Affairs Unit and the Commission log the complaint and the tracking process begins.

The RPD investigates all complaints; however, the CPRC reviews complaints filed solely against sworn RPD personnel that have been filed within six months of the incident.

The Internal Affairs Unit (IA) categorizes complaints as Category I or Category II complaints. Generally, Category I are the more serious complaints; whereas, Category II complaints are less serious complaints such as discourtesy and improper procedure.

The IA assigns the complaint to an investigator. Generally, Internal Affairs sergeants handle Category I and some Category II complaints.

After the RPD investigates and makes its recommendations as to each allegation in a case, RPD sends it to the Commission. Each Commissioner reviews the case independently. Then as a group, the Commission reviews the allegations and deliberates as to whether the officer’s actions were within the scope of the governing RPD’s policies and procedures for the case in question.

At times, an officer’s conduct may have been within policy; however, the CPRC’s review may lead to a recommendation to the Riverside Police Department.

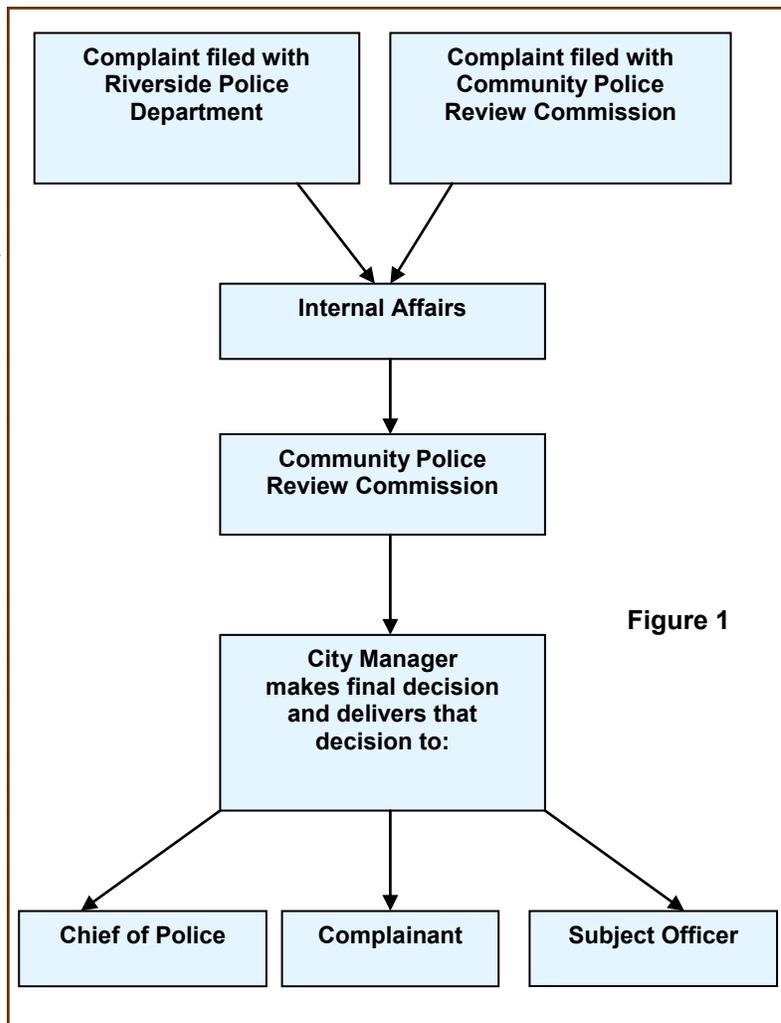


Figure 1

Field Operations or Investigations Division supervisors generally investigate the majority of Category II complaints.

An important aspect of the complaint process is that the Commissioners have no prior knowledge of RPD's findings in a case. This process aids in each Commissioner's ability to review the evidence contained in the investigative package and arrive at an independent and unbiased conclusion before the Commission deliberates as a whole and makes its finding and / or recommendation.

The process following the Commission's finding is as follows:

- 1) The CPRC Manager meets with the City Manager to discuss each case and any recommendations made by both the Chief of Police and the Commissioners;
- 2) The City Manager makes the final decision on each allegation; and then
- 3) The Chief of Police imposes and carries out any disciplinary action if sanctioned.

It should be noted that the Commission has no role in the disciplinary process.

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## ***Case Activity***

### ***Case Tracking***

The Commission uses three relevant dates to track complaints:

- 1) The date a complaint is entered into the CPRC tracking system. The Department's investigative process is monitored during this time period;
- 2) The date the Commission receives the completed investigation from RPD, and;
- 3) The date the Commission completes its review of the case. This ensures a timely response to a community member's complaint, which is beneficial to both the community member and officer.

According to Riverside Police Department Policy and Procedure 4.12 D 5 & 6, the goal of completing investigations for Category I cases is 60 calendar days, plus five calendar days for administrative processing, and for Category II cases, 30 calendar days, plus five calendar days for processing.

**Complaint Case Tracking - 2014**  
**Figure 2**

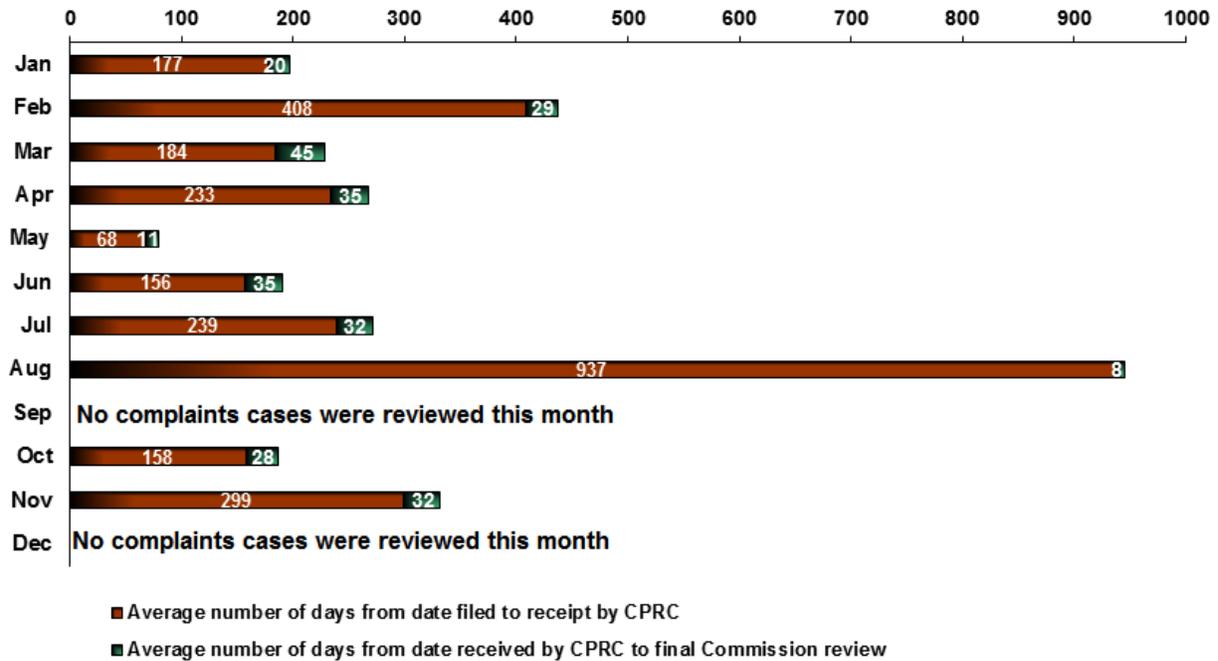


Figure 2 illustrates tracking of cases, using a monthly average, showing how many days elapsed from the date filed through the final Commission review. These averages do not include cases that were held for additional investigation or officer-involved death (OID) cases.

## Case Dispositions

**T**he Commission reviewed 25 complaint cases containing 49 allegations in 2014. In addition, the Commission completed its evaluation of six (6) officer-involved death case.

Figures 3 and 4 on the following page show the disposition of cases by the Commission in 2014 and case disposition comparisons with previous years. For example, in 2013, there was an increase in the number of cases reviewed compared to 2012, while there was a decrease in the number of cases that were administratively closed.

“Inquiry” refers to cases that were ultimately determined to be questions of policy rather than accusations of misconduct against an officer. “Administratively Closed” refers to cases that were lodged but not filed nor reviewed by the Commission.

**2014 CPRC Case Dispositions**  
Figure 3

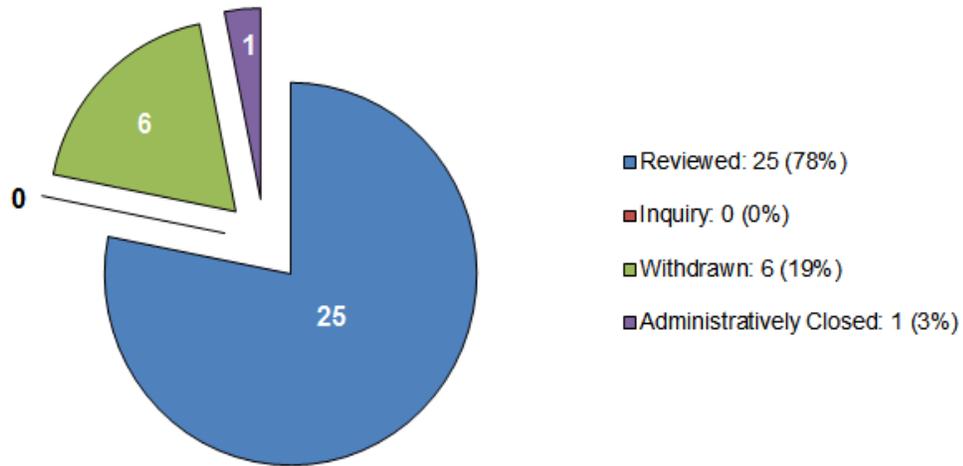


Figure 3 illustrates the disposition of cases by the Commission in 2014 and the manner in which they were disposed.

**Figure 4**

	2010		2011		2012		2013		2014	
<b>Reviewed</b>	37	76%	42	70%	12	50%	22	81%	25	78%
<b>Inquiry</b>	0	0%	7	12%	0	0%	0	0%	0	0%
<b>Withdrawn</b>	1	2%	3	5%	0	0%	5	19%	6	19%
<b>Administratively Closed</b>	11	22%	8	13%	12	50%	0	0%	1	3%
	49	100%	60	100%	24	100%	27	100%	32	100%

Figure 4 shows case disposition comparison numbers and percentages with previous years. For example, there was an increase in the number of cases reviewed in 2014 (25) compared to 2012 (12).

Figure 5

### Cases Filed by Neighborhood 2014

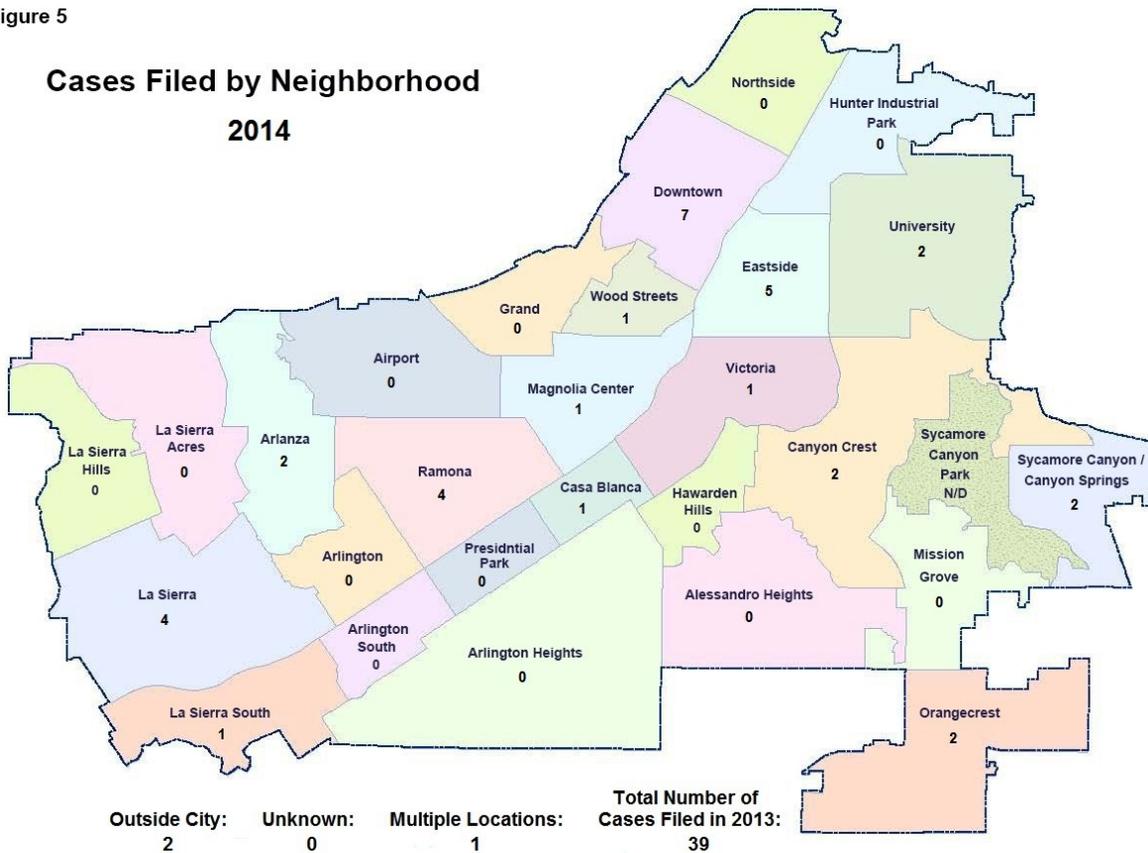


Figure 5 illustrates the number of cases filed in 2014 by neighborhood.

For purposes of “cases filed”, officer-involved death (OID) cases are not considered “cases filed” and therefore are not included in the total shown on this map. OID cases are discussed in the “Officer-Involved Deaths” section on [Page 39](#).

**Figure 6**

<b>2010 - 2014</b>							
	<b>Cases Filed by Neighborhood / Area</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>Totals</b>
1	La Sierra Acres	1	1	2	0	0	4
2	La Sierra Hills	2	0	0	0	0	2
3	La Sierra	3	12	3	5	4	27
4	La Sierra South	2	1	1	2	1	7
5	Arlanza	0	1	1	1	2	5
6	Arlington	1	2	0	1	0	4
7	Arlington South	1	0	0	0	0	1
8	Airport	1	1	3	0	0	5
9	Ramona	1	3	0	2	4	10
10	Presidential Park	0	1	0	1	0	2
11	Arlington Heights	1	0	0	0	0	1
12	Grand	1	0	0	1	0	2
13	Magnolia Center	2	1	2	1	1	7
14	Casa Blanca	0	0	1	3	1	5
15	Downtown	18	5	4	4	7	38
16	Wood Streets	0	1	0	1	1	3
17	Victoria	1	1	0	0	1	3
18	Hawarden Hills	0	0	0	0	0	0
19	Alessandro Heights	1	0	1	0	0	2
20	Northside	1	0	0	0	0	1
21	Eastside	10	3	2	1	5	21
22	Canyon Crest	1	0	0	2	2	5
23	Hunter Industrial Park	0	1	1	0	0	2
24	University	3	2	2	0	2	9
25	Mission Grove	1	1	0	1	0	3
26	Orangecrest	0	1	1	2	3	7
27	Sycamore Canyon / Canyon Spgs	0	0	0	0	2	2
28	Outside City	1	1	2	4	2	10
29	Unknown	4	2	1	1	0	8
30	Multiple Locations	0	0	0	1	1	2
		<b>57</b>	<b>41</b>	<b>27</b>	<b>34</b>	<b>39</b>	<b>198</b>

Figure 6 compares the number of cases filed by neighborhood / area (excluding officer-involved death cases) from 2010 through 2014.

# Allegations and Findings

Figure 7

2014 ALLEGATIONS	COMMISSION FINDINGS					TOTALS
	Unfounded	Exonerated	Not Sustained	Sustained	Inquiry	
Excessive Use of Force	6	0	0	0	0	6
False Arrest	1	0	0	0	0	1
Discrimination / Harassment	0	0	0	0	0	0
Criminal Conduct	6	0	1	0	0	7
<b>Category 1 Subtotal</b>	<b>13</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>14</b>
Poor Service	0	0	0	0	0	0
Discourtesy	4	1	0	2	0	7
Improper Procedure	24	2	1	0	1	28
Conduct Unbecoming an Officer	0	0	0	0	0	0
Infractions, Traffic Violations, and Riverside Municipal Code Violations	0	0	0	0	0	0
Other	0	0	0	0	0	0
<b>Category 2 Subtotal</b>	<b>28</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>35</b>
<b>TOTALS</b>	<b>41</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>49</b>

Figure 7 illustrates the allegations and Commission findings for cases reviewed in 2014 excluding officer-involved death cases.

## **Findings — Definitions**

**Unfounded** — The alleged act did not occur.

**Exonerated** — The alleged act occurred but was justified, legal and proper.

**Not Sustained** — The investigation produced insufficient evidence to prove or disprove the allegation.

**Sustained** — The Department member committed all or part of the alleged acts of misconduct or poor service.

**Inquiry** — a member of the public is requesting clarification of a policy or procedure.

Figure 8

### Cases Reviewed by Neighborhood 2014

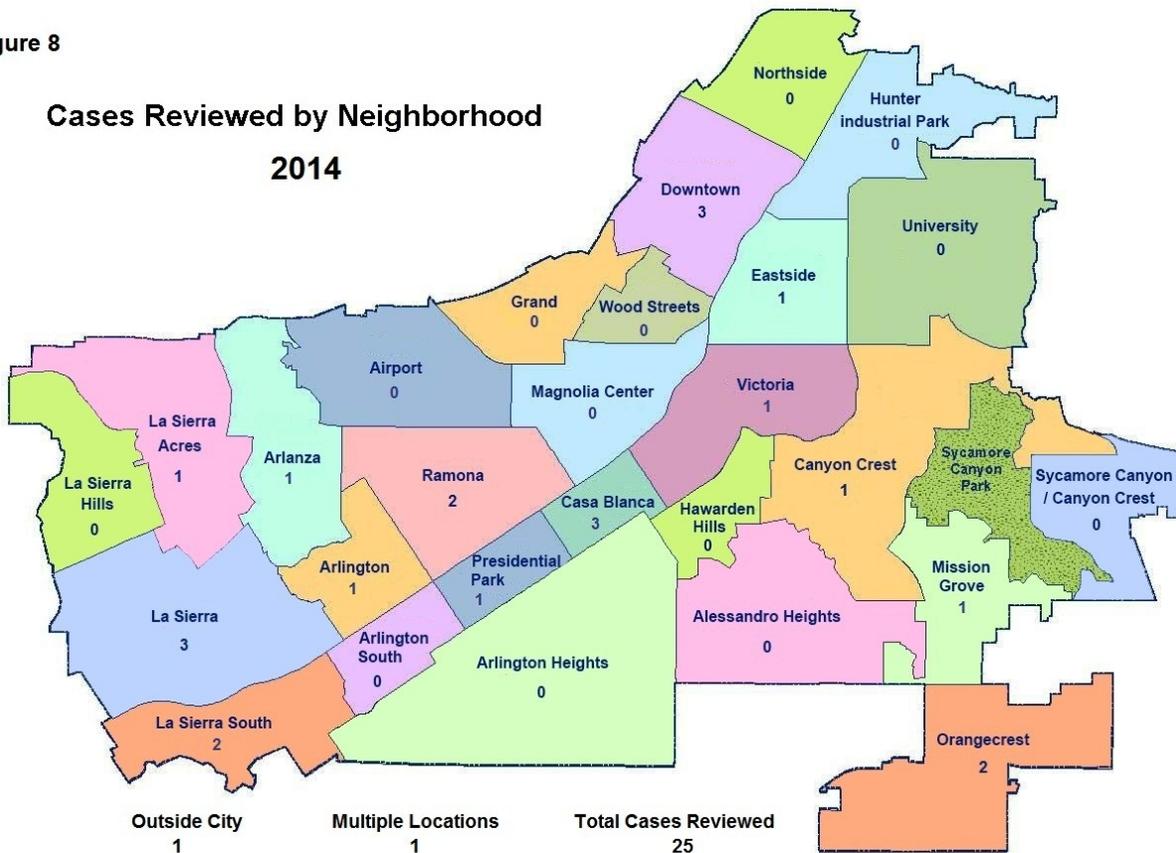


Figure 8 illustrates the number of cases reviewed in 2014 excluding officer-involved death (OID) cases.

As in “cases filed”, officer-involved death (OID) cases are not considered “cases reviewed” and are not included in the neighborhood totals shown on this map. Information regarding the review of OID cases is discussed in the “Officer-Involved Deaths” section on [Page 39](#).

## ***Reviewed 2014 Complaints per Neighborhood Associated with Allegation and Finding Types***

**Figure 9**

Reviewed Complaints per Neighborhood / Area	Number of Allegation Types per Neighborhood / Area	Number of Finding Types per Allegation
1 La Sierra Acres	3 Excessive Force 3 Improper Procedure	3 Unfounded 3 Unfounded
3 La Sierra	1 Criminal Conduct 2 Improper Procedure	2 Unfounded 1 Inquiry
2 La Sierra South	2 Improper Procedure	2 Unfounded
1 Arlanza	2 Excessive Force	2 Unfounded
1 Arlington	2 Discourtesy 2 Improper Procedure	4 Unfounded
2 Ramona	2 Discourtesy 1 Improper Procedure	1 Exonerated 2 Sustained
1 Presidential Park	2 Improper Procedure	2 Unfounded
3 Casa Blanca	2 Criminal Conduct 4 Improper Procedure	6 Unfounded
3 Downtown	2 Discourtesy 2 Improper Procedure	3 Unfounded 1 Exonerated
1 Victoria	1 False Arrest 1 Criminal Conduct	1 Unfounded 1 Not Sustained
1 Eastside	1 Improper Procedure	1 Unfounded
1 Canyon Crest	2 Improper Procedure	2 Unfounded
1 Mission Grove	1 Excessive Force 2 Improper Procedure	2 Unfounded 1 Not Sustained
2 Orangecrest	1 Discourtesy 4 Improper Procedure	4 Unfounded 1 Exonerated
1 Outside City	3 Criminal Conduct	3 Unfounded
1 Multiple Locations	1 Improper Procedure	1 Unfounded

Figure 9 illustrates, by neighborhood / area, the 25 complaints reviewed by the Commission in 2014, and the 49 allegations logged and the Commission's subsequent findings.

<b>Figure 10</b>	<b>CALENDAR YEAR</b>				
	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>ALLEGATION</b>					
Excessive Use of Force	9	9	0	7	6
Discrimination / Harassment	9	7	1	0	0
False Arrest	2	2	0	3	1
Criminal Conduct	0	12	0	11	7
<b>Category 1 Subtotal</b>	<b>20</b>	<b>30</b>	<b>1</b>	<b>21</b>	<b>14</b>
Poor Service	0	3	7	1	0
Discourtesy	19	31	8	10	7
Improper Procedure	51	30	7	29	28
Conduct Unbecoming an Officer	1	1	0	0	0
Infractions, Traffic Violations, and Riverside Municipal Code Violations	0	1	0	0	0
Other	1	0	0	0	0
<b>Category 2 Subtotal</b>	<b>72</b>	<b>66</b>	<b>22</b>	<b>40</b>	<b>35</b>
<b>TOTALS</b>	<b>92</b>	<b>96</b>	<b>23</b>	<b>61</b>	<b>49</b>

Figure 10 shows comparison data for 2010 through 2014 and excludes officer-involved death (OID) cases.

### ***Misconduct Noted***

During investigations of alleged misconduct, all aspects of an officer's actions are inspected. When a policy violation is discovered by RPD beyond that alleged by the complainant, it is classified as "Misconduct Noted" and, by definition, is a "Sustained" finding. Because the Commission makes no finding in this type of action, Misconduct Noted is no longer listed with complainant allegations or findings, but is reported separately here.

Of the complaint cases the Commission reviewed in 2014, RPD discovered no instances of "Misconduct Noted" during its investigation of these complaints.

# Comparison of Findings

**Figure 11** **2010 - 2014**

<b>FINDING</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>Unfounded</b>	72	57	10	44	41
<b>Exonerated</b>	1	3	3	3	3
<b>Not Sustained</b>	10	19	2	4	2
<b>Sustained</b>	8	17	8	6	2
<b>Inquiry</b>	1	0	0	4	1
<b>TOTALS</b>	<b>92</b>	<b>96</b>	<b>23</b>	<b>61</b>	<b>49</b>

Figure 11 compares the Commission's findings for cases reviewed in 2010 through 2014. These figures do not include the findings of officer-involved death investigations, which are discussed in a separate section of this report.

**Figure 12** **Comparing Complaints to Number of Sworn Employees**

Number of sworn RPD Employees (as of December 31, 2014)	362
Number of complaints cases reviewed	25
Number of sworn employees named in complaints	34
Total number of allegations involved	49
Total number of "Sustained" findings	2 (4%)

**Comparisons of 2014 CPRC Findings with those of the  
Riverside Police Department (RPD) and the City Manager's Office (CMO)**

Figures 13 through 15 provide data comparing the complaint case findings of the CPRC, RPD, and the City Manager's Office (CMO). Each of the three entities independently reach findings on allegations as described in the "Complaint and Review Process" section.

Findings	2014					
	RPD		CPRC		CMO	
Unfounded	31	63%	40	82%	29	59%
Exonerated	5	10%	4	8%	5	10%
Not Sustained	9	19%	2	4%	11	23%
Sustained	3	6%	2	4%	3	6%
Inquiry	1	2%	1	2%	1	2%
<b>Total Findings</b>	<b>49</b>	<b>100%</b>	<b>49</b>	<b>100%</b>	<b>49</b>	<b>100%</b>

Figure 13 presents the data in terms of types of findings.

Figure 14	2014	
	Count	%
<b>RPD &amp; CPRC Findings Comparison</b>		
Agencies <b>agreed</b> that either:		
<b>a)</b> Officer's actions were out of policy (Sustained)	2	
<b>b)</b> All other findings (Unfounded, Exonerated, Not Sustained, Inquiry)	46	
<b>Sub-total Agreed</b>	<b>48</b>	<b>98%</b>
Agencies <b>disagreed</b> whether or not a policy violation occurred	1	
<b>Sub-total Disagreed</b>	<b>1</b>	<b>2%</b>
<b>Total Findings:</b>	<b>49</b>	<b>100%</b>

Figure 15	2014	
	Count	%
<b>CPRC &amp; CMO Findings Comparison</b>		
Agencies <b>agreed</b> that either:		
<b>a)</b> Officer's actions were out of policy (Sustained)	2	
<b>b)</b> All other findings (Unfounded, Exonerated, Not Sustained, Inquiry)	46	
<b>Sub-total Agreed</b>	<b>48</b>	<b>98%</b>
Agencies <b>disagreed</b> whether or not a policy violation occurred	1	
<b>Sub-total Disagreed</b>	<b>1</b>	<b>2%</b>
<b>Total Findings:</b>	<b>49</b>	<b>100%</b>

Figures 14 and 15 compare how frequently the RPD / CPRC and CPRC / CMO agreed or disagreed in finding a policy violation.

# *Officer-Involved Deaths*

**T**he Riverside City Charter defines the ability of the Community Police Review Commission (“the Commission”) to review and investigate officer-involved deaths. Charter Section 810, Subsection, empowers the Commission “to review and investigate the death of any individual arising out of or in connection with actions of a sworn police officer, regardless of whether a complaint regarding such death has been filed.”

## *The Officer-Involved Death Evaluation Process*

**I**mmediately upon the death of a person arising out of or in connection with the actions of a sworn police officer, a criminal investigation commences. The Riverside Police Department (RPD) conducts the criminal investigation, which includes gathering physical evidence, obtaining statements from involved parties and witnesses, and gathering reports from all involved officers.

The Commission can authorize an independent investigator to begin a private and independent investigation immediately following an officer-involved death incident. This independent investigation can, but does not necessarily, parallel RPD’s investigation, in time and / or substance. The goal in conducting the parallel investigation is to ensure the Commission obtains an independent, unbiased, and objective Perspective from a disinterested party, the investigator, who is contracted by and reports directly to the CPRC Manager and the Commission.

All police reports are submitted along with the Riverside County Coroner’s report to the Riverside County District Attorney’s Office for review and consideration of criminal filing. The District Attorney’s Office determines whether to file criminal charges or to close the criminal investigation. The Riverside County District Attorney’s Office notifies RPD when they complete their case and close the criminal investigation process.

Upon the close of the criminal investigation, the RPD provides a “public book” containing all police reports that have passed review by the RPD Custodian of Records and any other documents that have been cleared for public release.

The Commission then conducts a public evaluation of the incident using the information obtained from the private independent investigator and the Riverside Police Department. The Commission employs a multi-stage process to certify the information and facts obtained and to identify applicable policies, procedures, and case law. The Commission seeks additional training, when necessary, to understand the facts of the case. The Commission ultimately takes a vote during the open session (open to the public) to determine whether or not the use of force was consistent with RPD policy based on all the publicly-available information. The Commission has no role in the disciplinary process; its finding is advisory to RPD and the City Manager.

# Officer-Involved Deaths

Pursuant to Ordinance 6516, the Commission has the authority to identify issues and propose recommendations to RPD for policy or procedural changes concerning an incident. The RPD can accept or reject the recommended changes; therefore, these recommendations are advisory in nature. However, RPD has accepted and changed some policies as a result of the Commission's recommendations. Commissioners can make policy or procedural recommendations on a topic arising out of discussions during a closed session; in this case, the recommendation would be discussed and approved subsequently during an open session prior to forwarding the recommendation to the Riverside Police Department. The Commission then completes a public report which is posted on the Commission's website.

Lastly, the Commission conducts a confidential, closed-door review of the incident, including deliberation of information from the Police Department's internal Administrative Review. Then, based on all available information, the Commission takes a confidential vote, also advisory in nature, deciding whether or not the use of force was consistent with RPD policy in the previous finding of the case. Additional recommendations may be identified. The case is then deemed closed.

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## ***Did You Know...***

***...that there are several ways by which a complaint may be filed?***

***These include:***



***By phone at  
(951) 826-5509***



***Through the mail or in  
person at the CPRC Office,  
3900 Main Street, 6<sup>th</sup> Floor,  
Riverside, CA 92522***



***Downtown Police Station at  
4102 Orange Street or any  
police station in the City***

***By e-mail at [cprc@riversideca.gov](mailto:cprc@riversideca.gov)  
or online at  
[www.riversideca.gov/cprc](http://www.riversideca.gov/cprc)***



## ***Officer-Involved Death Evaluations: Completed***

**D**uring 2014, the Commission completed the review and investigation of six (6) officer-involved death cases. Details of the cases and the evaluation process for each are recounted below and on the following pages. The Commission's website contains additional information regarding the following cases and can be found on the "[Officer-Involved Deaths](http://riversideca.gov/cprc/OIDs/OIDs.htm)" webpage ([riversideca.gov/cprc/OIDs/OIDs.htm](http://riversideca.gov/cprc/OIDs/OIDs.htm)). If reading this report in .PDF format, click on the above link or on a decedent's name to go to that specific page.

### ***David Ledezma***

On Saturday, January 7, 2012, RPD police officers responded to a call in the 10700 block of Cypress Avenue concerning domestic violence between David Ledezma and his wife. After officers arrived, family members pointed out Mr. Ledezma as the person they had called about. The officers contacted Mr. Ledezma, who was uncooperative, angry, and refused to follow directions. He took a pocket knife from his pants pocket, opened the knife, and put it against his neck, threatening to stab himself. The officers eventually convinced him to drop it. He then walked away from the officers and picked up a large metal pipe. Several times, officers told him to drop the pipe. He refused and finally threw it at the officers, who had to move to avoid being hit by the pipe. One officer deployed his Taser, but it was ineffective. Mr. Ledezma picked up another metal pipe and walked around the yard, hitting things. Again officers told Mr. Ledezma several times to drop the pipe, which he did not do. Fearing for their safety, three officers discharged their duty weapons, striking Mr. Ledezma several times. Medical aid was called and Mr. Ledezma was transported to a local hospital where he succumbed to his injuries.

On October 23, 2013, by a vote of 7 to 0 (2 absent), the Commission found that the officers' use of deadly force was consistent with policy (RPD Policy 4.30 – Use of Force Policy), based on the objective facts and circumstances determined through the Commission's review and investigation.

On December 16, 2013, the Commission received the Administrative Investigation casebook. The Commission's final review of this case took place in closed session on January 22, 2014.

### **Time Report:**

OID Occurred:	January 7, 2012
DA review completion:	October 31, 2012 (299 days)
Criminal Casebook Received:	December 6, 2012 (37 days)
CPRC Public Review Began:	June 26, 2013 (203 days)
Public Report Approved:	December 11, 2013 (160 days)
Admin Casebook Received:	December 16, 2013 (6 days)
CPRC Admin Review:	January 22, 2014 (38 days)
Total time:	DA / RPD = 335 CPRC = 413 747 days (2 years, 0 months, 16 days)

# ***Officer-Involved Death Evaluations: Completed***

## ***Brandon James Dunbar***

On Wednesday, March 1, 2012, two uniformed officers in a marked patrol unit stopped a vehicle for a license plate violation on Anna Street north of Lincoln Avenue. After making contact with both the driver and passenger, the officers asked both occupant to exit the vehicle. After exiting the vehicle, the passenger, later identified as Brandon James Dunbar, immediately ran away on foot. One of the officers gave chase as Mr. Dunbar ran into the backyard of a nearby residence. When Mr. Dunbar turned toward the officer, he was holding a handgun. The officer fired his handgun several times, hitting Mr. Dunbar. Because Mr. Dunbar was hit several times, the officers called for medical aid. Mr. Dunbar was taken to a local hospital where he was later pronounced deceased.

On March 12, 2014, by a vote of 8 to 0 (1 vacancy), the Commission found that the officers' use of deadly force was consistent with policy (RPD Policy 4.30 – Use of Force Policy), based on the objective facts and circumstances determined through the Commission's review and investigation.

On March 18, 2014, the Commission received the Administrative Investigation casebook. The Commission's final review of this case took place in closed session on March 26, 2014.

### **Time Report:**

OID Occurred:	March 1, 2012
DA review completion:	February 19, 2013 (356 days)
Criminal Casebook Received:	May 10, 2013 (81 days)
CPRC Public Review Began:	June 26, 2013 (48 days)
Public Report Approved:	March 12, 2014 (260 days)
Admin Casebook Received:	March 18, 2014 (7 days)
CPRC Admin Review:	March 26, 2014
Total time:	DA / RPD = 436 CPRC = 321 756 days (2 years, 0 months, 26 days)

# ***Officer-Involved Death Evaluations: Completed***

## ***Danny James Bond***

On Saturday, February 18, 2012, officers with RPD's METRO unit were actively seeking Mr. Bond, who was wanted on felony assault charges. The officers, seeing Mr. Bond leave a residence on a bicycle, tried to stop him. When Mr. Bond abandoned the bicycle and tried to run from the officers, additional officers blocked his escape. Mr. Bond reached for a handgun and an officer-involved shooting occurred. Riverside Fire and AMR responded to the scene and pronounced Mr. Bond deceased.

On May 28, 2014, by a vote of 8 to 0 (1 vacancy), the Commission found that the officers' use of deadly force was consistent with policy (RPD Policy 4.30 – Use of Force Policy), based on the objective facts and circumstances determined through the Commission's review and investigation.

On June 30, 2014, the Commission received the Administrative Investigation casebook. The Commission's final review of this case took place in closed session on July 23, 2014.

### **Time Report:**

OID Occurred:	February 18, 2012
DA review completion:	July 2, 2012 (356 days)
Criminal Casebook Received:	February 22, 2014 (81 days)
CPRC Public Review Began:	March 12, 2014 (48 days)
Public Report Approved:	June 25, 2014 (260 days)
Admin Casebook Received:	June 30, 2014 (7 days)
CPRC Admin Review:	July 23, 2014
Total time:	DA / RPD = 436 CPRC = 321 756 days (2 years, 0 months, 26 days)

# ***Officer-Involved Death Evaluations: Completed***

## ***Chaz Sherron***

On Sunday, October 14, 2012, RPD's Communications Division received a call from a man, later identified as Chaz Sherron, who said he had a handgun and was going to kill himself. When uniformed officers responded to the Mr. Sherron's apartment in the 3700 block of Myers Street, they identified themselves and tried to make verbal contact with Mr. Sherron through the partially open front door. When there was no verbal response from anyone inside the apartment, officers continued to try and make verbal contact but still got no response. A male subject, Mr. Sherron, then appeared from inside the apartment pointing what looked to be a black semi-automatic handgun at the officers. In his other hand, he had a large kitchen knife. Mr. Sherron then advanced towards the officers. Fearing for their safety, four officers discharged their firearms. Mr. Sherron went down on the walkway outside his apartment and medical aid was immediately summoned. While Riverside Fire Department personnel and paramedics from American Medical Response provided immediate medical attention, Mr. Sherron was pronounced deceased at the scene.

On June 25, 2014, by a vote of 7 to 0 (2 vacancies), the Commission found that the officers' use of deadly force was consistent with policy (RPD Policy 4.30 – Use of Force Policy), based on the objective facts and circumstances determined through the Commission's review and investigation.

On October 23, 2014, the Commission received the Administrative Investigation casebook. The Commission's final review of this case took place in closed session on November 12, 2014.

### **Time Report:**

OID Occurred:	October 14, 2012
DA review completion:	July 11, 2013 (271 days)
Criminal Casebook Received:	February 27, 2014 (232 days)
CPRC Public Review Began:	March 12, 2014 (14 days)
Public Report Approved:	October 22, 2014 (225 days)
Admin Casebook Received:	October 23, 2014 (1 day)
CPRC Admin Review:	November 12, 2014 (21 days)
Total time:	DA / RPD = 502   CPRC = 259 761 days (2 years, 1 month, 0 days)

# ***Officer-Involved Death Evaluations: Completed***

## ***Lorenzo J. Ciaramella***

On February 25, 2013 around 8:49 PM, patrol officers in marked police cars and in full uniform, responded to a call regarding a person in a stolen vehicle at the Peppertree Apartments on Arlington Avenue. Witnesses reported that the person, later identified as Mr. Lorenzo Ciaramella, had just gotten out of a vehicle that had been stolen earlier in the evening. Upon arrival, the officers were directed to the same suspect in a different vehicle. The witnesses indicated that the suspect had just stolen this car after fleeing the first vehicle. After Mr. Ciaramella saw the officers, he fled in the stolen vehicle through the parking lot of the apartment complex. The officers followed in pursuit. The suspect vehicle fled out the west gate, but collided with another vehicle. As one of the patrol units exited the west gate, Mr. Ciaramella rammed the stolen vehicle into the driver side of the police vehicle and an officer-involved shooting occurred. Mr. Ciaramella was transported to a local hospital where he succumbed to his injuries a short time later.

On September 24, 2014, by a vote of 7 to 0 (2 vacancies), the Commission found that the officers' use of deadly force was consistent with policy (RPD Policy 4.30 – Use of Force Policy), based on the objective facts and circumstances determined through the Commission's review and investigation.

On October 23, 2014, the Commission received the Administrative Investigation casebook. The Commission's final review of this case took place in closed session on November 12, 2014.

### **Time Report:**

OID Occurred:	February 25, 2013
DA review completion:	March 20, 2014 (389 days)
Criminal Casebook Received:	March 31, 2014 (12 days)
CPRC Public Review Began:	June 25, 2014 (87 days)
Public Report Approved:	October 22, 2014 (120 days)
Admin Casebook Received:	October 23, 2014 (1 day)
CPRC Admin Review:	November 12, 2014 (21 days)
Total time:	DA / RPD = 400   CPRC = 227 627 days (1 years, 8 months, 19 days)

# ***Officer-Involved Death Evaluations: In Process***

## ***Rashad Jarrett Hopes***

On June 11, 2013, around 11:00 PM, a Riverside Police officer found a traffic collision blocking the northbound lanes of Van Buren Boulevard at the 91 freeway. When he stopped to investigate, the officer saw the passenger, later identified as Rashad Hopes, walking toward a gas station on the west side of Van Buren Boulevard. While the officer was notifying Dispatch of the incident, citizens driving by the accident were also calling in to advise that the person walking away from the vehicle had a gun. As a result of this information, additional officers arrived at the gas station to search for the person with a gun. Officers encountered Mr. Hopes at the rear portion of the building and gave him commands. When Mr. Hopes ran away from these officers, he encountered additional officers who were at the front of the building. Mr. Hopes pointed a handgun at these additional officers and an officer-involved shooting occurred. Medical aid was summoned and Mr. Hopes was pronounced deceased at the scene.

### **Time Report:**

OID Occurred:	June 11, 2013
DA review completion:	September 11, 2014 (458 days)
Criminal Casebook Received:	October 22, 2014 (42 days)
CPRC Public Review Began:	November 12, 2014 (22 days)

## ***Officer-Involved Death Evaluations: Pending***

### ***Hector Jimenez***

On Friday, September 13, 2013, around 9:10 PM, RPD's Communications Bureau received a 911 call about a man, in the front yard of a residence in the 2300 block of 10<sup>th</sup> Street, who had a knife and appeared to be suicidal. Patrol officers responded to the location and found a male, later identified as Hector Jimenez, in the front yard of a residence frantically waving a knife and cutting himself. Officers talked to Mr. Jimenez and tried to get him to drop the knife, but to no avail. While the officers were talking to Mr. Jimenez, he charged towards them with the knife still in his hand, and an officer-involved shooting occurred. Personnel from the Riverside Fire Department and American Medical Response responded to provide medical aid and ultimately pronounced the subject deceased.

#### **Time Report:**

OID Occurred: September 13, 2013

### ***Adolfo Ramirez***

On Friday, November 22, 2013, at approximately 11:30 PM, a Riverside Police Department patrol officer was checking on an occupied vehicle parked near a closed gas station in the 3000 block of E. La Cadena. As the officer exited his vehicle, a person outside the vehicle, later identified as Adolfo Ramirez, produced a handgun and there was an exchange of gunfire between the Mr. Ramirez and the officer. Mr. Ramirez was struck by gunfire and detained without further incident. Two occupants inside the vehicle were also detained without any incident. Personnel from the Riverside Fire Department and American Medical Response responded to the scene and pronounced the suspect deceased.

#### **Time Report:**

OID Occurred: November 22, 2013

## ***Officer-Involved Death Evaluations: Pending***

### ***Dontae Daveon Lewis Hayes***

On Tuesday, December 31, 2013, at approximately 11:30 AM, officers from the Riverside Police Department Problem Oriented Policing (POP) Team were conducting a pedestrian check on two individuals at Arlington Park located at 3860 Van Buren Boulevard. While speaking with these individuals, it was determined that the male, later identified as Dontae Hayes, would be handcuffed. As one of the officers attempted to make contact with Mr. Hayes, he pulled a handgun from the waistband of his pants and an officer-involved shooting occurred. Personnel from the Riverside Fire Department and American Medical Response responded to the scene to render medical aid and pronounced Mr. Hayes deceased.

#### **Time Report:**

OID Occurred: December 31, 2013

### ***Vicente Robert Martinez***

On Tuesday, November 18, 2014, RPD's Narcotic Unit was conducting an investigation in the area of Bushnell Avenue and Keller Avenue. The PACT Team (Post-Release Accountability & Compliance Team) a multi-agency task force, was assigned to assist with the investigation. PACT Team Members attempted to stop the vehicle the suspect was driving. The driver, later identified as Vicente Martinez, did not initially stop his vehicle, but continued driving in the area. Martinez eventually stopped his vehicle in a driveway in the 5400 block of Bushnell Avenue. He exited his vehicle, but refused to follow the officer's directions and then fled on foot with the officers giving chase. Martinez ran into a backyard in the 10400 block of Keller Avenue followed by the officers. Martinez then turned and pointed a loaded firearm in the direction of the officers, which resulted in an officer-involved shooting. Martinez was struck several times and fell to the ground. The officers immediately requested medical aid and attempted to provide first aid to the suspect. Members of the Riverside Fire Department and AMR (American Medical Response) arrived and pronounced the suspect deceased.

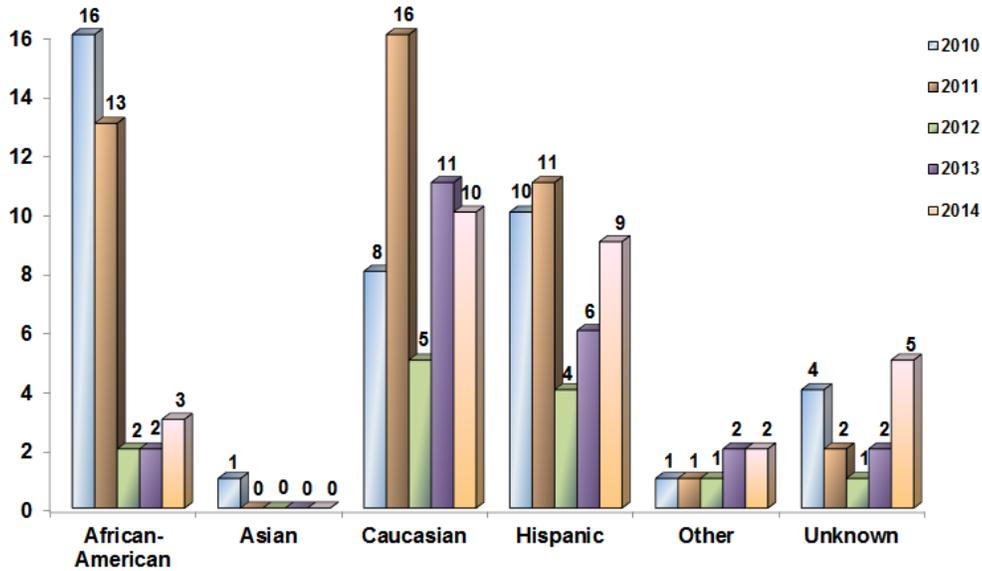
#### **Time Report:**

OID Occurred: November 18, 2014

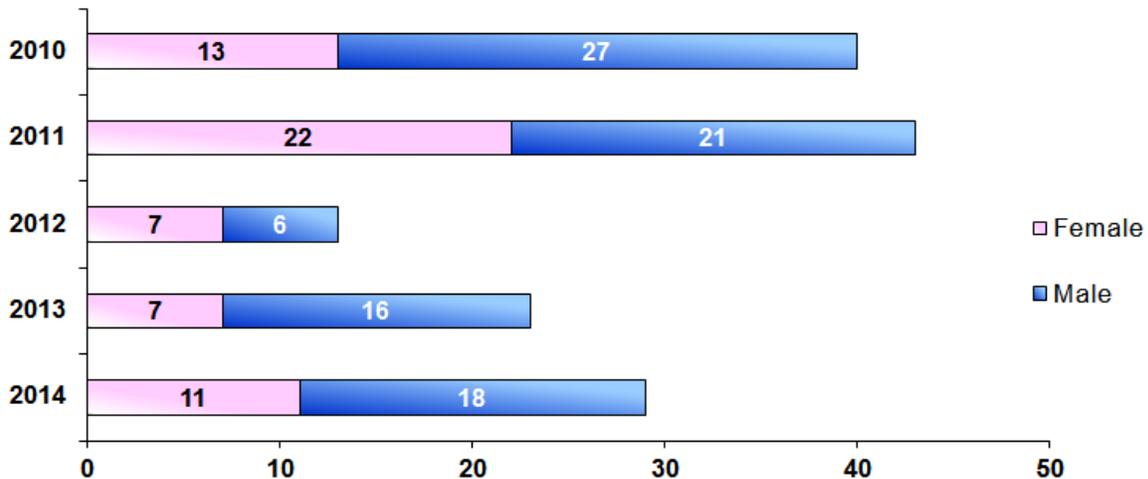
# Demographic and Other Data for 2014

The following demographic data is based on the number of cases reviewed in 2010 through 2014. Ethnicity is based on self-identification of the complainant as well as Police Officer identification.

**Complainant Ethnicity:  
Cases Reviewed in 2010 - 2014**  
Figure 16



**Complainant Gender:  
Cases Reviewed in 2010 - 2014**  
Figure 17



# Policy Recommendations

The following are recommendations that have been made to the RPD since 2011. The Commission keeps a record of all policy recommendations and tracks responses from RPD regarding those recommendations. Click [“Policy Recommendations”](#) to see this list in its entirety. ~~The Commission revisits all recommendations twice yearly to consider whether updates or revisions are appropriate.~~

## 2014

The Commission made no Policy Recommendations in 2014.

## 2013

1. Modify RPD Policy 4.23, Domestic Violence Policy, Subsections E.1.a and E.f.(2) and (6) to have dispatch personnel check, confirm, and / or broadcast relevant offender information pertaining to location history and / or the criminal history of the offender.

*RPD declined to modify the policy.*

2. Modify RPD Policies

- 3.9 Required Equipment To Be Carried On Duty, Subsection A: adding Less Lethal Weapons Systems as No. 7
- 3.23 Sworn Personnel – Equipment: adding Less Lethal Weapons Systems as Subsection E
- 4.30 Use of Force Policy, Subsection H: adding language that Less Lethal Weapons be considered as a first option to officers.

*The recommendation was withdrawn as this issue was already being addressed by RPD .*

## 2012

The Commission made no Policy Recommendations in 2012.

## 2011

The Commission made no Policy Recommendations in 2011.

## 2010

1. Modify RPD Policy Section 2.23, Rules of Conduct, Subsection (P), to include wording to address intentional omissions in reporting.

*RPD revised the policy.*

## *Historic Analysis - not yet complete*

**C**itizen complaints filed against sworn members of the Riverside Police Department totaled 39 in 2014. That number is slightly higher than the 34 filed in 2013, but is still significantly lower than 2007 when the total reached 81. In 2009, the number of complaints filed dropped to 56 and reached an all-time low of 27 in 2012. The Commission also reviewed 25 cases in 2013. Although the number of reviewed cases was slightly higher than the 22 reviewed in 2013, that number still remains much lower than in years passed. There were 49 separate allegations of misconduct within the 25 reviewed cases.

There were six (6) separate allegations of "Excessive Force" in 2014, all of which were deemed "Unfounded." There were seven (7) allegations of "Criminal Conduct" in 2014, lower than the 11 allegations in 2013 which stemmed from one incident where numerous members of RPD served a search warrant in another county. Each officer that was on the scene had an allegation filed against him or her.

The Downtown neighborhood / area had the highest number of citizen complaints filed with seven (7) followed by the Eastside neighborhood / area with five (5). The Downtown neighborhood / area has been consistent with averaging the a higher numbers of complaints. It is expected in the Downtown area since the daytime population runs much higher due to high-rise businesses, offices, and retail stores. It also has a much higher rate of transient foot traffic and certain homeless individuals that are chronic law offenders who draw police contact in both self-initiated activities by officers and calls for service from members of the public. However, as previously stated, the numbers continue to remain low when compared to the number of complaints filed in 2007.

Category 1 complaints consist of four categories of misconduct: 1) Excessive Force, 2) False Arrest, 3) Discrimination / Harassment, and 4) Criminal Conduct. Three out of the four categories resulted in complaints, the highest being seven (7) for Criminal Conduct, which has already been addressed. There were six (6) allegations for Excessive Force, all of which were deemed "Unfounded." The other category, False Arrest, had one (1) allegation that was deemed "Unfounded" and was also discussed earlier. There were no complaints for Discrimination / Harassment. Category 1 complaints have remained low since 2009.

Category 2 complaints consist of six categories of misconduct: 1) Poor Service, 2) Discourtesy, 3) Improper Procedure, 4) Conduct Unbecoming an Officer, 5) Infractions, Traffic Violations and Riverside Municipal Code Violations, and 6) Other. Out of the six categories, only Discourtesy and Improper Procedure generated complaints in 2014. There were 28 total allegations for Improper Procedure, 24 of which were "Unfounded," two (2) were "Exonerated," one (1) "Not Sustained," and one (1) "Inquiry." There were no Improper Procedure allegations with a "Sustained" finding. There were seven (7) allegations of Discourtesy with four (4) "Unfounded", one (1) "Exonerated," and two (2) "Sustained."

# *Historic Analysis – continued*

These two “Category 2” allegations, Discourtesy and Improper Procedure, have consistently resulted in the highest number of complaints. However, these types of complaints have declined each year with the majority of findings being “Unfounded” or “Exonerated.”

In our analysis and assessment of the statistical data discussed in this report, the Commission believes that the current Command Staff and training standards established for all members of the Department has continued to contribute to the declines noted in both Category 1 and Category 2 complaints. In addition, the number of “Sustained” complaints against officers has continued to decline since 2009, with “Unfounded” and “Exonerated” having remained higher.

RPD officers are held accountable for their actions while performing their duties by the leadership of the organization. They appear better trained than in years past, particularly in areas of Critical Issues and Tactics where over a year ago the instruction focused on racial profiling and personal communications. The Department also added various components of the community to assist in better understanding the various cultures in Riverside. A greater focus of training has also been in the area of dealing with mental health issues, including that of children.

Discourtesy and Improper Procedure complaints are generally the result of miscommunication between officers and members of the community. The better the officers are trained in these areas, and the better community members understand how police officers must do their job, the better the relations between the two will exist. The Commission is in a position to help bridge the gap of understanding as well. Much of this is done through outreach efforts by Commissioners. Outreach by the Commission remains at a much higher level than in years past and since 2012, Commissioners have continued to excel in the variety of outreach events they have attended.



Commissioners at work during a CPRC Meeting  
Riverside City Council Chambers

# *Appendix*

**City of Riverside Ordinance No. 6516** **Section A**

**Charter Amendment – Section 810** **Section B**

**CPRC By-Laws, Policies & Procedures** **Section C**

**RPD Policy & Procedure 4.12** **Section D**

**RPD Conduct & Performance Manual** **Section E**  
**Section 10: Administrative Investigation**



Lake Evans at Sunset  
Fairmount Park, Riverside, California