

Internal Audit Services

Performance Audits

Supports Riverside 2.0 Strategic Plan

- Enhanced Customer Service
- Reduce Taxpayer Liability & Reduce Costs Wherever Possible
- Economy and Efficiency Review – reduce costs, increase revenue, improve quality of services provided to citizens.
- Program Review – goals and objectives achieved; adequate internal controls; compliance to laws, regulations, policies/procedures; terms of agreements.

Assurance & Consulting

- Support CMO Annual External Financial/Performance Audit Program
- Advise management on operational risks & internal controls
- Provide advice on process re-engineering, new services, new or existing systems, risk mitigation strategies
- Provide tools - benchmarking studies; best practices; internal control self-assessments methods
- Provide training related to internal controls, risk and fraud
- Participate on joint audit projects (RPU, external auditors)

Monitoring

- Oversight of Citywide Admin Manual
- “high –risk” activities - grants, p-card usage
- Fraud, Waste & Abuse HOTLINE
- Audit findings & recommendations (internal and external audits)
- Performance measure data sources

By independently assessing the operational environment of a department/division/function/service/program, Internal Audit supports the Riverside 2.0 Strategic Plan and City management in achieving its objectives and conducting its operations efficiently and effectively within a framework of internal controls; complying with applicable laws, regulations, and City policies.

