

**CITY OF RIVERSIDE**  
**COMMUNITY POLICE REVIEW COMMISSION**  
**2015 ANNUAL REPORT**



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## Riverside City Charter Section 810

The Community Police Review Commission (CPRC) will prepare and submit an annual report to the Mayor and City Council on Commission activities. The information is also available to the public. For additional information, visit the CPRC website at [www.riversideca.gov/cprc](http://www.riversideca.gov/cprc).





# COMMUNITY POLICE REVIEW COMMISSION

City of Riverside, California

*Celebrating  
15 Years of Service  
to  
Riverside and Its Citizens*

## Commission Members 2015

**Robin Jackson**  
*Chair*

**Jane Adams**  
*Vice-Chair*

**Ken Rotker**  
**Bobby Hawkins**  
**Tony Ybarra**  
**Abel Huerta**  
**Greg Smith**  
**Dale Roberts**  
**Mark Andres**

## Staff

**Frank Hauptmann**  
*CPRC Manager*

**Phoebe Sherron**  
*Administrative Assistant*




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# CPRC ANNUAL REPORT

## *MISSION*

The mission of the Community Police Review Commission is to promote public confidence in the professionalism and accountability of the sworn staff of the Riverside Police Department (RPD). The CPRC accomplishes this mission by conducting an independent review of officer-involved death (OID) cases and citizen complaints. The CPRC or the CPRC Manager may request independent investigators services to obtain further information about OIDs or complaints. The CPRC may recommend changes in RPD policy and maintains community relationships through continuous public outreach efforts.

## *PURPOSE*

The Mayor and City Council nominate and appoint all nine Commissioners of the CPRC. In order to fairly represent the City, that membership is distributed among all wards of the City. Commissioners serve four-year terms and may only serve two terms for a total of eight years. By ensuring an independent and thorough review of all OID and complaint cases brought before the Commission, the CPRC is able to advise the Mayor and City Council on all police and community relations issues. Case review findings and suggestions are also shared with the City Manager and Police Chief.

Although ensuring the Mayor and those mentioned above stay informed, the CPRC strives to make the greatest impact while serving the citizens of Riverside. The CPRC is tasked with ensuring good relations between the Riverside Police Officers and the community they serve. The Commission's efforts serve to increase public trust in the Riverside Police Department. It seeks to provide the public with the assurance that any allegations of misconduct lodged against a sworn officer will be fairly and thoroughly reviewed.

Through public outreach efforts, the CPRC provides a forum whereby community members can express their opinions and seek answers about the Police Department. Complaints, concerns or suggestions can immediately be shared with the Police Chief and appropriate staff thereby improving the quality of service provided by the Police Department. In addition, the CPRC educates the public on the purpose of the Commission.

# Message from the Chair

by Robin Jackson

***“Alone we can do so little. Together we can do so much.”***  
***-- Helen Keller***



It seems like only yesterday that I was working on my message for the 2014 Community Police Review Commission (CPRC) Annual Report. Here it is one year later and I find myself wondering how time passed so quickly. Although we experienced a couple of Commissioner changes during the year, I'm happy to report the dedication level of the entire Commission remained exceptionally high. The nine volunteer Commissioners and two paid Staff Members continue to serve this Community with complete professionalism. As Commission Chair for the past two years, I have only had to ask Commissioners for help in the form of ad hoc committees to watch ideas come to fruition. I'm proud to be part of such an amazing team.

A few years ago we envisioned someday bringing the National Association for Civilian Oversight of Law Enforcement (NACOLE) to Riverside. NACOLE is a premiere law enforcement oversight organization and hosts an annual conference in various U.S. cities. We are members of this organization and for the past few years have sent Commissioners to the conference for oversight education and networking. Although it is a national organization, the conference is nationally and internationally attended by oversight specialists, educators, law enforcement agencies and concerned members of the public. Commissioner Dale Roberts served as chair on the local NACOLE planning ad hoc committee consisting of Vice-Chair Jane Adams, past Commissioners Robert “Bobby” Taylor and Joseph “Joe” Ortiz, Manager Frank Hauptmann and Administrative Assistant Phoebe Sherron. NACOLE Board Members told us they had never experienced such a dedicated local team. And they were excited when their attendance levels broke all previous records.

The Welcome Reception took place at the Historic Riverside County Courthouse. The Riverside Convention Center hosted most of the educational sessions and guest speakers. The CPRC hosted an overview of the CPRC's history and future. We also designed a session which brought together the Chiefs and Sheriffs from several Southern California law enforcement agencies to discuss their views about oversight of law enforcement. In addition, we submitted ideas for sessions about body cameras and mental illness. Our entire Commission hosted an information table throughout the conference to assist attendees with directions for finding local entertainment, restaurants, bars, shops and transportation. The Sankofa Reception at the Mission Inn brought to a close, over two years of Commission efforts. The conference was deemed a success by all involved but would not have been possible without the support of those who shared our vision. We owe sincere thanks to Mayor Bailey and the City Council, the Riverside Management Team, Chief Diaz and Staff, the Convention and Visitors' Bureau, Staff at the Convention Center and Downtown Partnership, the Downtown Hotels, BB&K Law Firm and some additional local businesses.

Not all CPRC projects involve such a huge undertaking nor do they happen every year. But this past year has been the busiest of my five years on the Commission. After looking at a couple different officer-involved death cases involving mentally ill subjects, as well as continually hearing about them in the media, Vice-Chair Jane Adams and I began discussing ways to bring greater understanding in the Community about mental illness and what steps the Riverside Police Department (RPD) had taken to more compassionately handle those interactions. I asked Commissioners to form a Policing and Mental Health ad hoc committee to begin the process. Vice-Chair Adams agreed to chair the ad hoc committee and was assisted by Commissioner Tony Ybarra. We worked alongside RPD Lieutenant Hoxmeier and the Riverside County Mental Health Team. In May, during Mental Health Awareness Month, we presented at no cost to the public, the Policing and Mental Health Forum held at Cal Baptist

## *Message from the Chair—continued*

University. Vice-Chair Adams hosted and Commissioner Ybarra moderated while speakers from RPD and County Mental Health discussed their shared efforts to give much needed assistance to mentally ill subjects and their families. Commissioners assisted and the room at the university was filled with booths from several mental health assistance agencies. A huge thank you goes out to all involved who made this forum a great success.

In 2013, the Commission realized their Policies, Procedures and Bylaws (PPBL) were sorely outdated. At that time, we formed an initial ad hoc committee chaired by Commissioner Ken Rotker who was assisted by both past and present Commissioners as they worked to amend the Bylaws document. The ad hoc committee went through some personnel changes but Commissioner Rotker continued to move the group forward to work on amending the more extensive Policies and Procedures document. As the work continued into 2015, Commissioners Tony Ybarra and Bobby Hawkins, Manager Frank Hauptmann and Administrative Assistant Phoebe Sherron joined in the efforts and 15 years of CPRC growth was reflected in the document amended in August 2015. To remain current, the group suggested these documents be reviewed biennially with Bylaws occurring in even years and Policies and Procedures in odd years.

Vice-Chair Adams again volunteered to chair the Outreach ad hoc committee. Two of the newest Commissioners, Greg Smith and Mark Andres, assisted her. The group worked on creating a CPRC PowerPoint that could be used at any venue and modified by the presenter as needed to fit the training. Administrative Assistant Phoebe Sherron joined the group during the PowerPoint development process. They received input and final approval from the entire Commission and it can now be found on the CPRC website. Public outreach is a huge component of the Commission's duties yet there existed no guiding language to discuss it in the past Policies and Procedures document. The Outreach ad hoc committee assisted in adding the requisite language so existing and future Commissioners understand its importance. Keeping that in mind, Commissioner Smith recommended a reporting system to track the Commission's attendance at various Outreach events, whether done individually, as groups or the entire Commission. In addition, Vice-Chair Adams has constantly provided to the Commission current information on upcoming Outreach events.

As our Commission has continually attended Outreach events in the Community, we became painfully aware that we were missing an important opportunity to do some form of Outreach at the Riverside Police Department. More often than not, our interaction with RPD was limited to ride-alongs and infrequent roll call training. In order to correct the situation, I asked for volunteers to serve on an RPD Outreach ad hoc committee. Although Commissioner Rotker was serving the last few months of his eight years on the Commission, he agreed to chair the team, knowing he might not be around for its actual delivery. Commissioners Tony Ybarra and Mark Andres and Manager Frank Hauptmann are assisting him. We are grateful to RPD Captain Gonzalez who has provided insight, guidance and a willingness to help us achieve our goals. The RPD Outreach ad hoc committee will be providing training about the CPRC history, and our mission and duties as well as how we try to bridge the gap between RPD and the Community. In spring of 2016, we will begin sharing these Outreach sessions with the RPD Command Staff, Internal Affairs, the RPD Police Officers Association, and to sworn police officers and first line supervisors during their Critical Incident Training (CIT) and to new police officers during their New Officer Orientation.

At the end of 2015, I asked for one last group ad hoc effort. Due to all the statistics and record keeping, most of the burden for creating our Annual Report has always fallen on the shoulders of our Administrative Assistant Phoebe Sherron. But we decided it too was in need of an overhaul. With the assistance of Vice-Chair Adams, our newest Commissioner Abel Huerta, our Manager Frank

## *Message from the Chair—continued*

Hauptmann and Phoebe, we began the task of a page-by-page review to determine what information needed updating and what could be deleted since the information was already on our website or could easily be relocated there. Not only would this make our website more comprehensive, it would reduce some of the costs associated with printing the report. The Annual Report ad hoc committee will present a completed and recommended 2015 Annual Report for acceptance by the entire Commission during its March 2016 Regular Meeting. Thank you, Phoebe, for continuing to help us produce a quality Annual Report.

Thank you to my ad hoc committee chairs for taking the lead on the 2015 projects. Your efforts contributed to the overall success of our Commission. Much of my personal success as the Commission Chair comes from having a strong Vice-Chair in Jane Adams. For two years we have been the “behind the scenes” team, meeting regularly with our manager to make sure that we continued to be timely in our case reviews and progressive in our Commission goals. In addition to her Vice-Chair duties, Jane personally chaired three ad hoc teams. We also began meeting with community groups in a self-assessment project to determine new ways to make our Commission better. Her contributions to this Commission have been endless. Thank you so much, Jane!

The preceding paragraphs give an overview of the many ad hoc team tasks I have asked of this Commission in 2015, but it only scratches the surface of Commissioner involvement. Commissioners have attended monthly CPRC Regular meetings where they were required to review at length four officer-involved death (OID) cases and 19 complaint cases. These cases represent countless hours of review primarily done outside of meeting hours. In addition, Commissioners participated in ongoing Outreach events as well as attended training. I cannot, however, do justice in a few paragraphs to what the CPRC has accomplished in 2015. To know their true sacrifice, you have to understand that they are volunteers who often have family, work, school or other responsibilities. So to my teammates, I truly appreciate the faith you had in electing me to serve as your Chair for these past two years. I'll be forever indebted to all of you for your dedication and shared knowledge. As this report will see my Chair duties come to an end, so too shall end the terms of two vital team members. Commissioners Ken Rotker and Dale Roberts, thank you both from the bottom of my heart for all that you have personally taught me during our years together and your commitment to this Commission. It is your level of dedication that I hope to continue seeing in future appointees.

WOW 2015....***Together we did so much!***

# Present Commission Members



**Robin "RJ" Jackson** is a Ward 1 resident who arrived in Riverside in 2008. She has always been a dedicated volunteer and soon found herself assisting and training in many Riverside forums. These opportunities led her to interview for the Community Police Review Commission and her appointment there in March 2011 with re-appointment in 2015. In addition to serving as a Commissioner, she has served two years as Vice Chair and in early 2016 she completed her second year as Chair. In order to better understand and perform her duties on the Commission, she has attended countless hours of oversight and law enforcement training at the local, regional and national levels.

Robin is proud of her service as a bilingual Spanish-speaking Santa Ana Police Officer and Detective. She worked in several assignments before an on duty injury caused her early retirement. While working for the police department, Robin earned her Bachelor of Arts Degree in Criminal Justice from Cal State University, Fullerton. In addition, she served as an instructor at the Orange County Sheriff's Department Academy specializing in Cultural Diversity training. She worked for the Civil Service Academy designing programs for Criminal Justice students. She later became an Adjunct Criminal Justice Instructor at a local college, which led to her appointment as the Chair of the Criminal Justice and Business Programs.

Now retired, she enjoys photography, gardening, distance walking, motorcycling and spending time with her family. Her goal as a CPRC Commissioner is to provide both the citizens of Riverside and the sworn officers of the Riverside Police Department with fair representation and review while insisting on courtesy, professionalism and accountability by all. **CPRC Chair. Term expires in March 2019\*.**

**Jane Adams** is a Ward 3 resident. She and her husband Doug have lived in Riverside for over 41 years of their 43 year marriage. They raised two children: son, Chris, and daughter, Pauline, who both still live in Riverside with their families. They have three grandchildren ages 15, 13, and 9.

Jane worked in Social Services for 39 years: 12 years with Riverside County and 27 years with San Bernardino County. Since retiring, Jane's goal has been to give back to the community. In addition to serving on the Community Police Review Commission, she is currently the Secretary of the Board of Directors of the Family Service Association, Vice-President of the Inland Empire Racewalkers, and the Vice-President of the Tequesquite Community Garden.

Jane received her Bachelor of Science Degree in Business Administration from Cal Poly, Pomona, and her Masters Degree in Business Administration from Cal State, San Bernardino.

Jane enjoys her family in her spare time. She also loves to racewalk, having completed 36 marathons in addition to many half-marathons and charity races. **CPRC Vice-Chair. Term expires in March 2019\*.**



**\*2nd Term**

# Present Commission Members



**Ken Rotker** has been a resident of Riverside for over 30 years. He is a 1962 graduate of New York University and a 1982 graduate of the Air Force Air Command and Staff College (in residence). Ken retired from the Air Force after completing 28 years of commissioned military service. He also is retired from Federal Civil Service where he served in a variety of management and staff military / civilian personnel management positions with the Department of the Air Force.

Ken and Katherine have been married for 49 years and have two children and two grandchildren. Ken, a licensed amateur radio operator since 1956, is an active member of the Riverside County Amateur Radio Association, and the Radio Amateur Civil Emergency Service (RACES), Office of Emergency Services, Riverside County Emergency Management Department, where he serves as Administration Section Chief responsible for training, public affairs, and development. His other hobbies include hunting, fishing, and target shooting. **Term expires in March 2016\*.**

**Bobby Hawkins** has lived in the City of Riverside for over 20 years and is a resident in Ward 4. Bobby grew up in the City of Long Beach where he lived for 23 years.

Bobby currently works for San Manuel Department of Public Safety, where he has worked for 20 years. Bobby is a Captain and is responsible for hiring and training for a department of 382 personnel.

Bobby was a member of the King High School Site Council, served as the Chairman for two years, and recently served on the Riverside Chief of Police Advisory Board.

Bobby has attended Riverside Community College, University of California Riverside, and California Southern School of Law. **Term expires in March 2017.**



**\*2nd Term**

# Present Commission Members



**Tony Ybarra** is a lifelong resident of Riverside and currently resides in Ward 3. Growing up in the Eastside community, he attended local schools and was involved in city athletic leagues. He attended Riverside City College and earned a Bachelor's Degree from the University of California at Riverside.

He worked for The Riverside County Probation Department at Van Horn Youth Center as a Counselor for several years prior to joining the California Highway Patrol. As a CHP Officer, Tony was assigned to duties in the Inland Empire. During his tenure, he was assigned to a Narcotic Task Force specializing in the investigation and dismantling of clandestine drug labs. He subsequently became a Special Agent with the California Department of Justice where he was assigned to the Bureau of Narcotic Enforcement. He attained the rank of Special Agent in Charge and was assigned to the Los Angeles Regional office. He was also the Director of LA IMPACT. He recently retired after 32 years in law enforcement. Tony has also developed into a

nationally recognized expert in many fields of narcotic enforcement, supervision, and management. He has extensive teaching experience and has taught and given presentations across the United States, Canada, and Mexico.

As a lifelong Riverside resident, he now has the time to become involved with and contribute to quality-of-life issues and programs for the residents of Riverside. He is married to his wife Beverly, who is a retired Parole Agent, and they enjoy travelling, gardening, motorcycle riding, and golf. **Term expires in March 2019\*.**

**David "Abel" Huerta** is a lifelong resident of Riverside living in La Sierra Ranch area. He attended local elementary and middle schools and graduated from La Sierra High School. He attended RCC and UC Riverside. Abel's wife, Gloria, was one of the original pioneering members of the Riverside Community Police Review Commission.

Abel received his Paramedic Certification through Crafton Hills College and Teaching Credential at UCR and provided EMS training at various local community colleges. He later became a Reserve Police Officer, serving the City of Riverside for three years before transitioning to a full time Police Officer for the City of Corona for ten years.

He continued teaching EMS and First Responder Training for Law Enforcement and Fire personnel as an adjunct instructor at the Ben Clark Public Safety Training Center. Because of his Medical and Law Enforcement training, he became the first instructor in the Inland Empire to provide training on Terrorism courses involving Nuclear, Biological and Chemical Weapons of Mass Destruction. This program, sponsored by the Department of Justice was the foundation for the National Homeland Security organization.



Abel attended the UC San Diego OSHA Training Institute and became the Corporate Safety Director for Dynamic Plumbing which provided services in CA, NV, AZ, and TX. He authored Health and Safety Training Programs in Construction and General Industry Safety under Federal and State OSHA Standards.

Abel is now a Keller Williams Real Estate Agent and enjoys spending time with his wife, children, and grandchildren by means of camping, deep sea fishing, and amateur gold prospecting. **Term expires in March 2020.**

**\*2nd Term**

# Present Commission Members



**Gregory "Greg" Smith** has lived in Riverside since 1968, and is currently a Ward 2 resident. Greg graduated from Alcott Elementary, Gage Middle School, and Riverside Poly High School. He earned his bachelor's degree from UC Riverside in 1987, with a double major in Computer Science and Business Economics. In 2014, he was a graduate of the inaugural class of the Regional Leadership Academy of the Inland Empire Economic Partnership which focuses on Inland Empire regional issues, public policy, economic development, and the IE's perception of itself as well as to the outside world.

Greg works in the technology industry for RADX Technologies as the Vice President of Sales. RADX makes the LibertyGT family of military and commercial radio frequency test systems. Previously, Greg worked for many years as the Southern California sales manager for National Instruments. Greg has also been President of The Crest Homeowner's Association for most of the past 16 years.

Greg prides himself on being approachable, on keeping an open mind, and being proactive with respect to all issues. He is fully committed to the success, the evolution, and the growth of Riverside and the Inland Empire as a whole. **Term expires in March 2017.**

**Dale Roberts**, a Ward 3 resident, has lived in Riverside County for over 20 years and has resided in the City of Riverside for about 11 years. She graduated from San Diego State University and CSU, Dominguez Hills, earning degrees in Geology and Accounting respectively. Most recently, Dale earned a Juris Doctor from Northwestern California University.

She is employed at Jet Propulsion Laboratory in Pasadena, CA, and is passionate about earth sciences and technology and in creating pathways for exposure in these fields, especially for disadvantaged youth. She intends to broaden her professional career in the area of patent and intellectual property law and to continue participating in various community activities. Dale served as the CPRC Chair in 2012 and 2013 and Vice-chair in 2011. Also, Dale is recognized by the National Association for Civilian Oversight of Law Enforcement (NACOLE) as a Certified Practitioner of Oversight.



In her spare time, Dale enjoys hiking, scuba diving, and traveling. **Term expires in March 2016\*.**

**\* 2nd Term**



## *Present Commission Members*

**Mark Andres** is a Ward 6 resident, has lived in Riverside County for over 40 years and has resided in the City of Riverside for over 30 years. He was born and raised in Wisconsin, graduating with a Bachelor's Degree in Business Administration from the University of Wisconsin at La Crosse.

Mark has worked in the Private Insurance Industry and Public Sector, with the past 13 years of his working career as the Risk Manager for the City of San Bernardino. Since his retirement, he has done some consulting work for the City of Colton and Metrolink.

Mark, an Army veteran, has become very active with the American Legion and is currently a member of American Legion Carl R. Mearis Post 289, in Riverside, CA. He has served in several positions within the Post and is very committed to promoting Patriotism and taking care of our Veterans. Mark enjoys traveling, golf, walking, reading, and spending time with family and friends. **Term expires in March 2017.**



## *Past Commission Members*



**Robert L. "Bobby" Taylor**

**Term began April 2013**

**Resigned July 2015**

# Commission Staff



**Frank Hauptmann**, a seasoned professional with over 35 years of exposure and expertise in policing has entered his fifth year as the Manager of the Riverside Community Police Review Commission. During his 35-year tenure in law enforcement, he held every rank within a police organization from police officer to Chief of Police. Mr. Hauptmann's experience and expertise in policing has added a great benefit to the Commission through his guidance, direction and leadership.

Most of his law enforcement career was spent with the Glendale and Garden Grove Police Departments. In the capacity as a Chief of Police, Mr. Hauptmann took on his greatest challenge in policing when he became a "change agent" to rebuild and restructure the Maywood-Cudahy Police Department after it had been deemed dysfunctional by the California State Attorney General's office.

With the assistance of the State Department of Justice, Mr. Hauptmann brought the Department up to standards by implementing new policies and procedures, accountability processes, introducing community policing and state of the art technology and equipment. Under his guidance and leadership, the Department restored trust and confidence from within the community and amongst all other law enforcement agencies.

Mr. Hauptmann is currently an adjunct instructor for California State University Long Beach where he teaches Internal Affairs investigation in the advanced officer training program and has been doing this for over 20 years. He has trained well over 4,000 police supervisors and managers throughout the State of California in the internal affairs process and disciplinary action.

Mr. Hauptmann has maintained memberships with NACOLE, the Association of Workplace Investigators, the National Internal Affairs Association, California Peace Officers Association, International Association of Chiefs of Police, and the California Police Chiefs Association where he has maintained an active role in the Legal and Legislative Committee.

Mr. Hauptmann has resided in the Riverside / Corona area for the past 35 years.

**Phoebe Sherron** began her employment with the City of Riverside through a temporary agency as City Council secretary in October 1996. She moved to the Riverside Fire Department's Administration division when the Council's secretary position was filled. Phoebe became a City employee with the Fire Department in July 1997. In 2000, Phoebe sought a promotional position as the Administrative Clerk with the Community Police Review Commission, which had been created earlier that year. Phoebe was the top applicant, accepted the job offer, and began working with the Commission in November 2000. Phoebe was promoted to Administrative Assistant in 2015.



As the Commission's Administrative Assistant, Phoebe's responsibilities include, but are not limited to, scheduling meetings, the processing and distribution of documents and information including agendas, minutes, and reports, as well as maintaining and updating the Commission's website. She is also involved with some of the CPRC Committees in a similar capacity and most recently assisted the Commission's NACOLE Planning Committee in its work to bring the National Association for Civilian Oversight of Law Enforcement (NACOLE) to Riverside for its annual conference in 2015.

As the Commission's longest-serving staff member, Phoebe has been a valuable resource to CPRC managers and Commissioners through the years. The knowledge she has obtained while staffing the Commission has been enhanced by education in Administration of Justice at Riverside Community College.

# *Commission Outreach*

**T**he Commission entered 2015 with its continued philosophy for community outreach. This philosophy is that the Commission works for the Riverside citizen and can only be effective with the assistance of the Riverside citizen. The more the Commission's message is conveyed to the public, the more the citizens will realize that the objective is to promote harmony, trust, and confidence between Riverside residents and the Riverside Police Department. To that end, Commissioners and Staff have attended a wide range of meetings and events, all in an effort to enhance community cohesiveness and communication between Riverside citizens and the sworn police personnel serving the public. The Commission's outreach activities included:

## *Annual Events*

- State of the City
- Riverside Police Foundation's Annual Chief's Breakfast
- Boards & Commissions Annual Reception
- California Police Chiefs' Annual Conference
- Law Enforcement Appreciation Dinner and Awards Ceremony (LEAC)
- Senior Fair at Goeske Senior Center
- 2015 National Night Out: various locations throughout Riverside
- Riverside Police Foundation's Annual Golden Badge Awards
- Annual Veterans' Recognition Luncheon, Kansas Avenue SDA Church

## *Neighborhood / Ward Specific Events*

- Historic Woods Streets Neighborhood Meeting
- Residents for Responsible Representation (RRR) Meeting (Wards 6 & 7)
- Ward 5 Annual Constituent Appreciation BBQ
- Eastside Reconciliation Coalition

## *Other Meetings & Events*

- Walk with the Mayor
- Ride-Alongs; addressed roll call
- Battle of the Badges Blood Drive
- Casa Blanca Community Action Group Meeting
- Mayor's Night Out

# Out & About in 2015



Jane Adams at CPRC Table  
Arlanza Family Health Center  
2015 National Night Out

Greg Smith & Tanya Humphrey  
Black Women's Leadership Forum  
Kwanzaa Celebration



Standing: Ken Rotker, Tony Ybarra, Bobby Hawkins, Abel Huerta  
Seated: Robin Jackson  
Golden Badge Awards

# Commission Outreach – continued

## Other Meetings & Events – continued

- Action Group Meeting
- Mayor's Night Out
- City Council Meetings
- Meeting with Brian Buchner, NACOLE Board President and Community Members
- Inland Empire Economic Partnership
- RPD Strategic Planning Meetings
- Boards & Commission Orientation
- Sit-Along in RPD / RFD Communications Center
- Dr. Thompson's Community Relations Class at RCC, Spring and Fall Semesters
- Riverside Coalition for Police Accountability (RCPA) Meetings
- Riverside Coalition for Police Accountability (RCPA) Community Forum
- Town Hall Meeting at Goeske Center
- Welcome Reception for John Russo, new City Manager & Gary Geuss, new City Attorney
- Policing & Mental Health Forum
- Law Enforcement Memorial Service
- RCPA Meeting for CPRC Self-Assessment Project
- Kwanzaa Celebration, Black Women's Leadership Forum

## Did You Know...

**...most complaints can be avoided through the use of common courtesy?**



# *CPRC Officers, Committees, & Staff*

## **2015 CPRC Officers**

Jane Adams  
Vice-Chair



Robin Jackson  
Chair

## **RPD Outreach Ad-**

Ken Rotker, Committee Chair

## **Hoc Committee**



L—R: Tony Ybarra,

Robin Jackson, Frank

Hauptmann, Mark Andres

## **Outreach Ad-Hoc Committee**

Jane Adams, Committee Chair



L—R: Mark Andres, Jane Adams, Greg Smith, Robin Jackson, Phoebe Sherron

# *CPRC Officers, Committees, & Staff*

## **Policy, Procedures, & Bylaw Ad-Hoc Committee**

Ken Rotker, Committee Chair



Front: Robin Jackson, Phoebe Sherron

Back: Tony Ybarra, Frank Hauptmann, Bobby Hawkins

(Ken Rotker was absent)

## **2015 Annual Report Ad-Hoc Committee**

Jane Adams, Committee Chair



Back:

Frank Hauptmann

Phoebe Sherron

Abel Huerta

Front:

Jane Adams

Robin Jackson

## **CPRC Staff**



Frank Hauptmann  
Manager

Phoebe Sherron  
Administrative Assistant

# *CPRC Officers, Committees, & Staff*

## **Policing & Mental Health Ad-Hoc Committee**

Jane Adams, Committee Chair



Jane Adams, Tony Ybarra, Robin Jackson

# *Policing & Mental Health Forum*





# Training, Seminars, and Conferences

**T**raining is an on-going process and standard training topics are repeated periodically for incoming Commissioners as well as to serve as refresher training for incumbent Commissioners.

The combination of “Commission – Training, Conferences and Seminars” and “Community Outreach” parallel and strengthen the core fundamental values and mission of the Community Police Review Commission resulting in positive police reform, police policy and procedure recommendations, and the promotion of community trust, confidence, and constructive involvement.

Generally, the regularly scheduled training sessions are conducted during the open session of the CPRC meetings and the public is encouraged to attend. Commissioners also attend training classes or seminars outside regular training sessions.

## Local Training Presentations

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Less-Lethal Weapons: Presentation & Hands-on training regarding the less-lethal weapons used by the Riverside Police Department

RPD Training Personnel

---

## Seminars & Conferences

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Police Oversight Investigations Training and Symposium

Los Angeles Police Commission — Office of the Inspector General

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Law Enforcement Symposium on Mental Illness in Chino Hills & Buena Park

Presented by CPOA Region 1 Training; Various Panelists

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2015 NACOLE Conference — Riverside, CA  
(National Association for Civilian Oversight of Law Enforcement)

Various classes and presenters

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### ***Did You Know...***

***...you can read the results of cases reviewed by the CPRC online at [www.riversideca.gov/cprc](http://www.riversideca.gov/cprc) by clicking on the “FINDINGS” link?***



# 2015 NACOLE Conference: Riverside, CA

The National Association for Civilian Oversight of Law Enforcement (NACOLE) is a non-profit organization that brings together individuals or agencies working to establish or improve oversight of police officers in the United States. The CPRC and the City of Riverside hosted NACOLE's 21st Annual Conference in 2015.



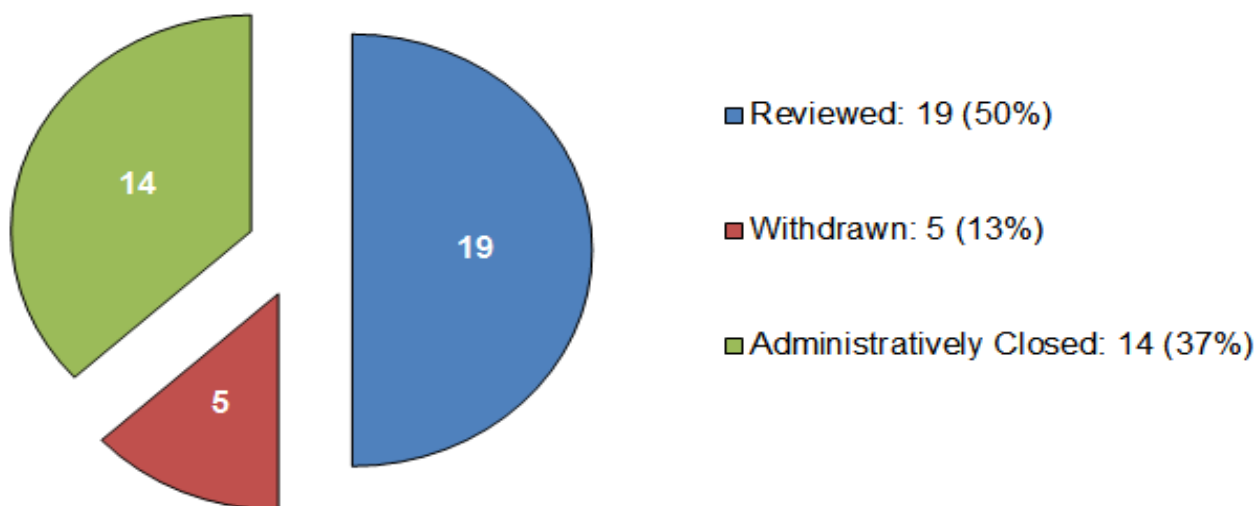
# Complaint Case Activity

## Complaint Case Dispositions

“Complaint Case Dispositions” refers to complaint cases that have been disposed of or closed. Complaint cases can be closed by the Commission’s review of a complaint case, a complainant’s withdrawal of the complaint, or they can be administratively closed.

In 2015, the Commission reviewed 19 complaint cases containing 31 allegations. Below, Figure 1 shows the disposition of cases by the Commission in 2015. “Reviewed” refers to the cases for which the Commission received the investigation case files and made findings in Closed Session review. When a complainant does not wish to continue with the complaint investigation, the case is considered “Withdrawn”. “Administratively Closed” refers to cases that were not reviewed by the Commission. Examples of Administratively Closed complaint cases are when a complainant does not return a complaint form or when the investigating sergeant cannot reach the complainant during the investigation process.

**2015 Complaint Case Dispositions**  
Figure 1

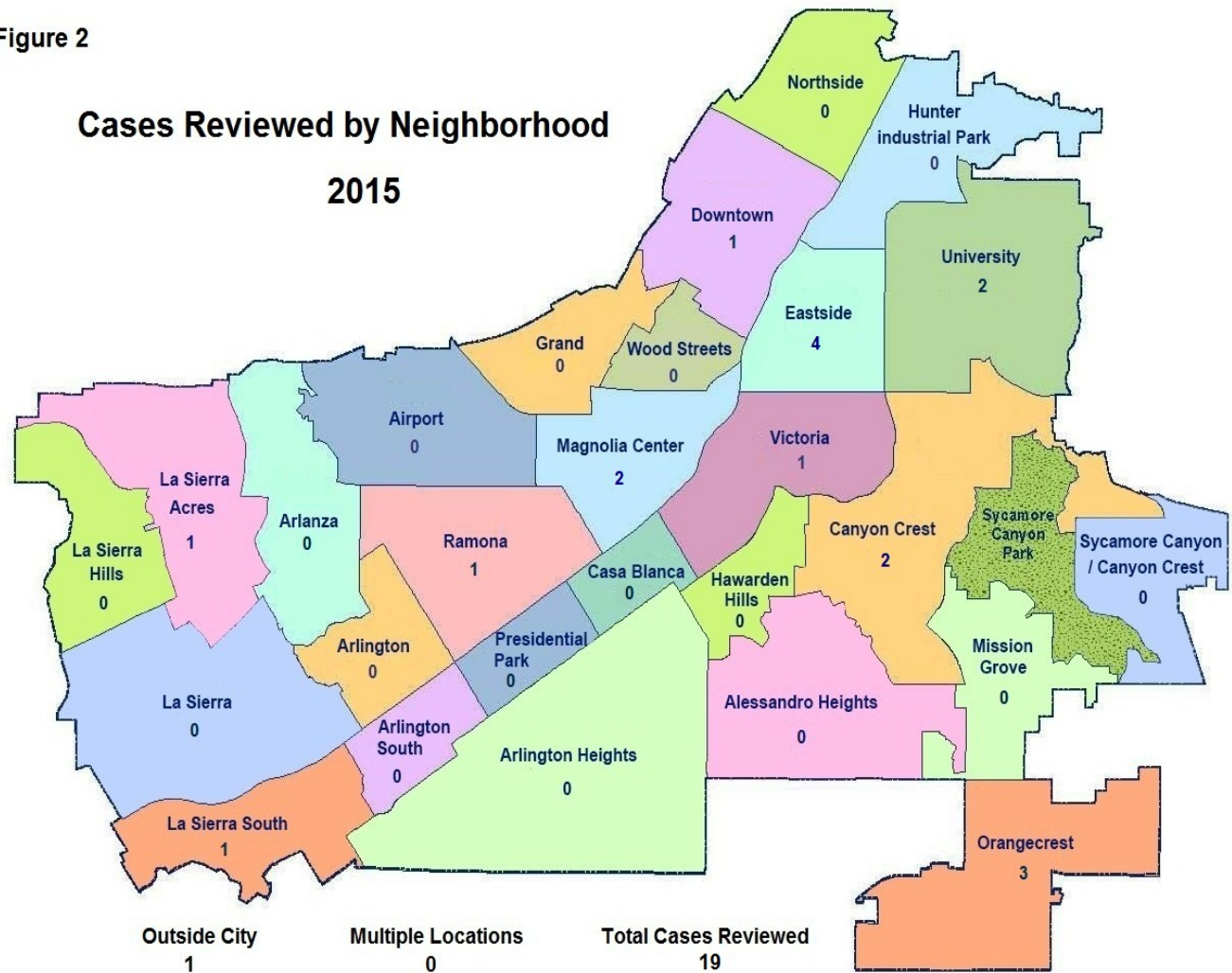


# Complaints

Figure 2 illustrates the number of complaint cases reviewed in 2015 excluding officer-involved death (OID) cases. There were a total of 26 complaints filed through the Commission in 2015 with 8 still open at year's end.

Officer-involved death (OID) cases are not considered "cases reviewed" and are not included in the neighborhood totals shown on this map.

Figure 2



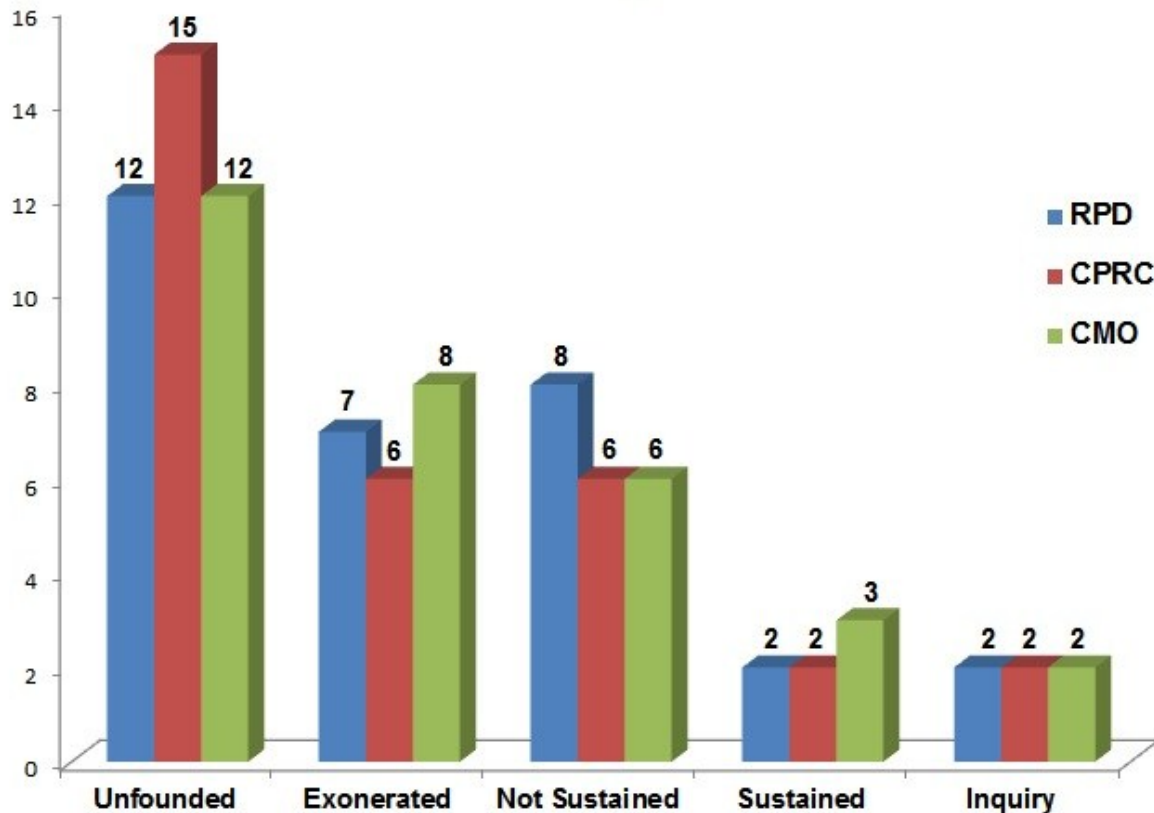
# Complaints

## Comparisons of 2015 CPRC Findings with those of the Riverside Police Department (RPD) and the City Manager's Office (CMO)

Figure 3 provides data comparing the complaint case findings of the CPRC, RPD, and the City Manager's Office (CMO). Each of the three entities independently reach findings on allegations.

### Findings Comparisons

Figure 3



### Findings and Definitions

**Unfounded:** The alleged act did not occur.

**Exonerated:** The alleged act occurred but was justified, legal and proper.

**Not Sustained:** The investigation produced insufficient evidence to prove or disprove the allegation.

**Sustained:** The Department member committed all or part of the alleged acts of misconduct or poor service.

**Inquiry:** A member of the public is requesting clarification of a policy or procedure.

# Complaints

Figure 4 illustrates, by neighborhood / area, the 19 complaint cases reviewed by the Commission in 2015, the 31 allegations logged, and the Commission's subsequent findings.

**Figure 4**

Reviewed Complaint Cases per Neighborhood / Area	Number of Allegation Types per Neighborhood / Area	Number of Finding Types per Allegation
1 La Sierra Acres	1 Improper Procedure	1 Exonerated
1 La Sierra South	1 Excessive Force 1 Discourtesy 1 Improper Procedure	2 Exonerated 1 Not Sustained
1 Ramona	3 Improper Procedure	3 Unfounded
2 Magnolia Center	3 Improper Procedure	1 Unfounded 2 Not Sustained
1 Downtown	1 Discourtesy 1 Improper Procedure	1 Unfounded 1 Not Sustained
1 Victoria	2 Improper Procedure	2 Unfounded
4 Eastside	1 Criminal Conduct 2 Discourtesy 2 Improper Procedure	1 Unfounded 2 Exonerated 2 Sustained
2 Canyon Crest	1 Criminal Conduct 1 Discourtesy	1 Unfounded 1 Not Sustained
2 University	1 Criminal Conduct 1 Improper Procedure	1 Unfounded 1 Inquiry
3 Orangecrest	2 False Arrest 2 Discourtesy 3 Improper Procedure	5 Unfounded 1 Exonerated 1 Not Sustained
1 Outside City	1 Discourtesy	1 Inquiry
19	31	31

# Officer-Involved Deaths

**T**he Riverside City Charter defines the ability of the Community Police Review Commission (“the Commission”) to review and investigate officer-involved deaths. Charter Section 810, empowers the Commission “to review and investigate the death of any individual arising out of or in connection with actions of a sworn police officer, regardless of whether a complaint regarding such death has been filed.”

Immediately upon the death of a person arising out of or in connection with the actions of a sworn police officer, a criminal investigation commences. The Riverside Police Department (RPD) conducts the criminal investigation, which includes gathering physical evidence, obtaining statements from involved parties and witnesses, and gathering reports from all involved officers.

Officer-involved death cases fall into one of three categories: Pending, In Process, or Completed. A case is considered "Pending" prior to the Commission's receipt of the criminal casebook that is used for the Commission's public evaluation of the case. The case is “In Process” once the criminal casebook has been received, posted online, and agendized for its evaluation. After the Commission has finished the evaluation of a case, the case is “Completed”. Information regarding OID cases can be found on the [“Officer-Involved Death Case Evaluations”](#) page on the Commission’s website.

In 2015, the Commission completed the evaluation of one (1) officer-involved death case. At year’s end, there were three (3) cases “In Process” and two (2) cases “Pending”.

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## *Did You Know?*



***You can arrange for a CPRC Commission Member to speak to your group or association***

# Policy Recommendations

The following policy recommendations were made to the RPD in 2015. The Commission keeps a record of all policy recommendations and the responses from RPD regarding those recommendations. Click "[Policy Recommendations](#)" to see this list in its entirety online.

## RPD POLICY RECOMMENDATIONS — RPD POLICY 1009, PERSONNEL COMPLAINTS

The Community Police Review Commission recently received and reviewed RPD's new Personnel Complaints Policy, Section 1009.

### Recommendations:

After reviewing this policy, the Commission made the following recommendations:

- 1) That the policy include the Community Police Review Commission as a location where complaint forms are available, both online and in person.
- 2) That complaint forms are also available online in multiple formats for download by the public and that the policy be modified to reflect this.
- 3) That complaints be accepted both in person and electronically.

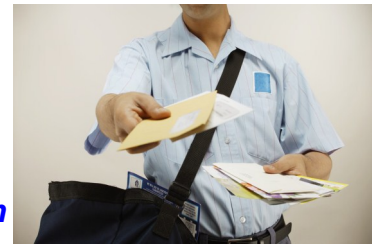
*RPD adopted all three recommendations.*

### **Did You Know...**

**...that there are several ways by which a complaint may be filed?  
These include:**



**By phone at  
(951) 826-5509**



**Through the mail or in  
person at the CPCR Office,  
3900 Main Street, 6<sup>th</sup> Floor,  
Riverside, CA 92522**



**Downtown Police Station at  
4102 Orange Street or any  
police station in the City**

**By e-mail at [cprc@riversideca.gov](mailto:cprc@riversideca.gov)  
or online at  
[www.riversideca.gov/cprc](http://www.riversideca.gov/cprc)**





# References

Click on the titles below to access the documents online.

[City of Riverside Ordinance No. 6516](#)

[Riverside City Charter Section 810](#)

[CPRC By-Laws, Policies & Procedures](#)

[RPD Personnel Complaint Policy: 4.12 \(through 3/26/15\) | 1009 \(as of 3/27/15\)](#)

[RPD Conduct & Performance Manual Section 10: Administrative Investigation](#)

